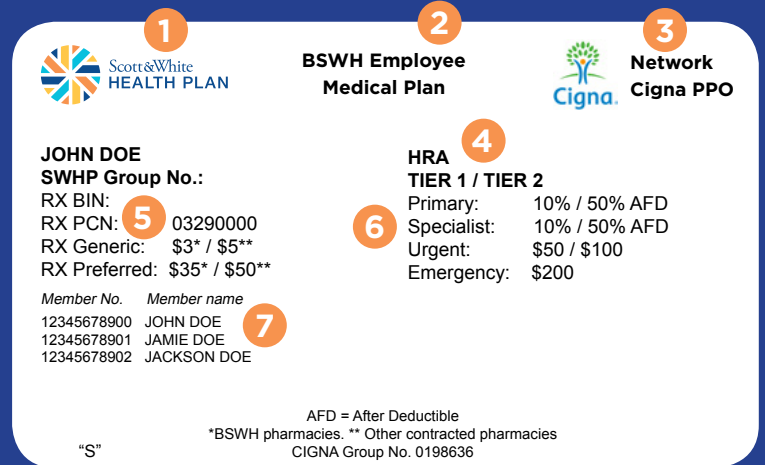


Information Found on Your Member ID Card

1. Your benefits administrator/ insurance carrier (and the network for most Tier 1 providers)¹
2. Your employer plan
3. Cigna PPO – your network for most Tier 2 providers¹
4. **Your plan type:** HRA, HSA, or PPO
5. Your pharmacy plan number and copay information
6. Your coverage information
7. Member ID numbers and names of everyone on your policy



¹In some instances, Cigna PPO providers may be in Tier 1; SWHP providers may be in Tier 2. To determine a provider's tier, go to bswh.shwp.org, select "2017 Find a Provider" in the Online Connections section, and search for a provider. The tier will be displayed in the search results.

8. Health service telephone number to request pre-certification, notify the plan of a hospital admission, or request other medical opinions
9. Website address; service and nurse advice telephone numbers

10. Information for providers
11. Claims mailing address and electronic claims submission ID

PLEASE HAVE THIS CARD AVAILABLE AT ALL TIMES

Notify Scott & White Health Plan Health Services Department within 48 hours after an emergency requiring hospitalization. For Pre-Certification, Mental Health, Second Opinion, or Notification of Admission call: 866-384-3488 (8)

NOTICE: Possession of this card or obtaining pre-certification does not guarantee coverage or payment for the service or procedure reviewed

Find a provider at bswh.shwp.org (9) Patient Advisory Nurse: 800-724-7037
Members call: 844-843-3229 Pharmacy Help Desk: 800-728-7947

Notice To Providers (10)
Verify benefits and eligibility at portal.shwp.org/providerportal or 844-769-3994

Please send claims and related correspondence to: (11)
Scott & White Health Plan | Availity Payer ID 88030
Attn: Claims PO Box 21800, Eagan, MN 55121-0800
Benefits are not insured by Cigna or affiliates



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