The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <a href="http://swhp.org/plandocs">http://swhp.org/plandocs</a>, or call 1-800-321-7947. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary at <a href="http://www.cciio.cms.gov">www.cciio.cms.gov</a>.

| Important Questions  | Answers  | Why This Matters:   |
|--|--|---|
| What is the overall<br><u>deductible</u> ?                               | Network Provider: \$6,600<br>individual / \$13,200 family; Non-<br>Network Provider: \$19,800<br>individual / \$39,600 family        | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .   |
| Are there services<br>covered before you meet<br>your <u>deductible?</u> | Yes. <u>Preventive care</u> and<br>primary care services are covered<br>before you meet your<br><u>deductible</u> .                  | This <u>plan</u> covers some items and services even if you have not yet met the <u>deductible</u> amount.<br>But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u><br><u>services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered<br><u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/   |
| Are there other<br><u>deductibles</u> for specific<br>services?          | No.  | You do not have to meet <u>deductibles</u> for specific services.   |
| What is the <u>out-of-pocket</u><br><u>limit</u> for this <u>plan</u> ?  | Network Provider: \$6,600 per<br>individual / \$13,200 per family;<br>Non-Network Provider: \$19,800<br>individual / \$39,600 family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , the overall family <u>out-of-pocket limit</u> must be met.  |
| What is not included in the <u>out-of-pocket limit</u> ?                 | Copayments on certain services,<br>premiums, balance-billing<br>charges, and health care this plan<br>does not cover.                | Even though you pay these expenses, they don't count toward the out-of-pocket limit.  |
| Will you pay less if you<br>use a <u>network provider</u> ?              | Yes. See <u>www.swhp.org</u> or call 1-<br>800-321-7947 for a list of <u>network</u><br><u>providers</u> .                           | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u><br><u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive<br>a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u><br>pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network</u><br><u>provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get<br>services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ?               | No   | You can see the <u>specialist</u> you choose without a <u>referral</u> .  |



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| Common   |   | What You Will Pay  |  | Limitations, Exceptions, & Other   |  |
|--|---|--|--|--|--|
| Medical Event  | Services You May Need   | Network Provider<br>(You will pay the least)   | Out-of-Network Provider<br>(You will pay the most)   | Important Information  |  |
| lf you visit a health  | Primary care visit to treat an<br>injury or illness                                 | \$40 <u>copay</u>  | 50% after <u>deductible</u>  | You may have to pay for services that  |  |
| care provider's office   | <u>Specialist</u> visit   | \$60 <u>copay</u>  | 50% after <u>deductible</u>  | aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then  |  |
| or clinic  | Preventive care/screening/<br>immunization  | No Charge  | 50% after <u>deductible</u>  | check what your <u>plan</u> will pay for.  |  |
| If you have a test   | Diagnostic test (x-ray, blood work)   | No Charge  | 50% after <u>deductible</u>  | None   |  |
|  | Imaging (CT/PET scans, MRIs)  | 0% after <u>deductible</u>   | 50% after <u>deductible</u>  |  |  |
| If you need drugs to<br>treat your illness or<br>condition                                     | Preferred generic drugs   | \$8 <u>copay</u> per 30 day supply<br>/ retail<br>\$16 <u>copay</u> per 90 day<br>supply / maintenance   | \$8 <u>copay</u> per 30 day supply<br>/ retail<br>\$16 <u>copay</u> per 90 day<br>supply / maintenance   | <u>Copays</u> are per 30-day supply. Two<br><u>copays</u> apply for a 90-day supply if a   |  |
| More information about<br>prescription drug<br>coverage is available at<br>http://swhp.org/en- | Preferred brand drugs   | \$35 <u>copay</u> per 30 day<br>supply / retail<br>\$70 <u>copay</u> per 90 day<br>supply / maintenance  | \$35 <u>copay</u> per 30 day<br>supply / retail<br>\$70 <u>copay</u> per 90 day<br>supply / maintenance  | maintenance drug is obtained through a<br>Baylor Scott & White pharmacy OR when<br>using the mail order prescription service.<br>Specific preventative medications will be |  |
| us/members/manage-<br>your-plan/pharmacy-<br>information.                                      | Non-preferred generic drugs<br>and non-preferred Brand drugs<br>and all other Drugs | \$70 <u>copay</u> per 30 day<br>supply / retail<br>\$140 <u>copay</u> per 90 day<br>supply / maintenance | \$70 <u>copay</u> per 30 day<br>supply / retail<br>\$140 <u>copay</u> per 90 day<br>supply / maintenance | covered with no cost to the member.<br>Non-formulary drugs: 50% <u>copay</u>   |  |
|  | Preferred Specialty drugs   | 20% coinsurance  | 20% coinsurance  |  |  |
| If you have outpatient   | Facility fee (e.g., ambulatory<br>surgery center)                                   | 0% after <u>deductible</u>   | 50% after <u>deductible</u>  | None   |  |
| surgery  | Physician/surgeon fees  | 0% after <u>deductible</u>   | 50% after <u>deductible</u>  |  |  |
|  | Emergency room care   | \$500 <u>copay</u>   | \$500 <u>copay</u>   |  |  |
| If you need immediate medical attention  | Emergency medical<br>transportation   | 0% after <u>deductible</u>   | 0% after <u>deductible</u>   | None   |  |
|  | <u>Urgent care</u>  | \$75 <u>copay</u>  | \$75 <u>copay</u>  |  |  |
| If you have a hospital   | Facility fee (e.g., hospital room)  | 0% after <u>deductible</u>   | 50% after <u>deductible</u>  | For prior authorization requirements and   |  |
| stay   | Physician/surgeon fees  | 0% after <u>deductible</u>   | 50% after <u>deductible</u>  | penalties see <u>http://www.swhp.org/ind-</u><br><u>fam/tools-resources</u> . Failure to obtain  |  |

\* For more information about limitations and exceptions, see the plan or policy document at <a href="http://www.swhp.org">http://www.swhp.org</a> Page 2 of 8

| Common                                   |   | What You Will Pay                            |  | Limitations, Exceptions, & Other   |  |
|--|---|--|--|--|--|
| Medical Event                            | Services You May Need                     | Network Provider<br>(You will pay the least) | Out-of-Network Provider<br>(You will pay the most) | Important Information  |  |
|  |   |  |  | Prior Authorization will result in the lesser<br>of \$500 or 50% reduction in benefits, or<br>denial in the case of Health Care Services,<br>other than Emergency Care, provided by<br>an In-Network Provider. |  |
| lf you need mental<br>health, behavioral | Outpatient services                       | \$40 <u>copay</u>                            | 50% after <u>deductible</u>                        | None   |  |
| health, or substance<br>abuse services   | Inpatient services                        | 0% after <u>deductible</u>                   | 50% after <u>deductible</u>                        | None   |  |
|  | Office visits                             | \$60 <u>copay</u>                            | 50% after <u>deductible</u>                        | No charge for prenatal visits; postnatal   |  |
| If you are pregnant                      | Childbirth/delivery professional services | 0% after <u>deductible</u>                   | 50% after <u>deductible</u>                        | visits are covered at the <u>specialist copay</u> .<br>Depending on the type of services, a<br><u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u><br>may apply.                                      |  |
|  | Childbirth/delivery facility services     | 0% after <u>deductible</u>                   | 50% after <u>deductible</u>                        | None   |  |
|  | Home health care                          | 0% after <u>deductible</u>                   | 50% after <u>deductible</u>                        | 60 visit limit per year.   |  |
| If you need help                         | Rehabilitation services                   | \$60 <u>copay</u>                            | 50% after <u>deductible</u>                        | 35 visit limit per year.   |  |
| recovering or have                       | Habilitation services                     | \$60 <u>copay</u>                            | 50% after <u>deductible</u>                        | 35 visit limit per year.   |  |
| other special health                     | Skilled nursing care                      | 0% after <u>deductible</u>                   | 50% after <u>deductible</u>                        | 25 visit limit per year.   |  |
| needs                                    | Durable medical equipment                 | 50% after <u>deductible</u>                  | 50% after <u>deductible</u>                        | None   |  |
|  | Hospice services                          | No Charge                                    | 50% after <u>deductible</u>                        | None   |  |
| If your child needs                      | Children's eye exam                       | \$60 <u>copay</u>                            | 50% after <u>deductible</u>                        | One exam limit per year.   |  |
| dental or eye care                       | Children's glasses                        | Not Covered                                  | Not Covered  | None   |  |
| ,  | Children's dental check-up                | Not Covered                                  | Not Covered  | None   |  |

## Excluded Services & Other Covered Services:

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) |  |  |  |
|--|--|--|--|
| Acupuncture  | <ul> <li>Infertility treatment</li> </ul>            | Routine foot care                        |  |
| Bariatric surgery  | Long-term care                                       | <ul> <li>Weight loss programs</li> </ul> |  |
| Cosmetic surgery   | <ul> <li>Non-emergency care when travelin</li> </ul> | ng outside U.S.                          |  |
| Dental care (Child and Adult)  | <ul> <li>Private-duty nursing</li> </ul>             |  |  |
| Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)                     |  |  |  |

• Manipulative therapy (35 visit limit per calendar year)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Scott and White Health Plan, visit <a href="http://www.swhp.org">http://www.swhp.org</a>, or call 1-800-321-7947; Department of Labor Employee Benefits Security Administration, visit <a href="http://www.dol.gov/ebsa/healthreform">http://www.swhp.org</a>, or call 1-800-321-7947; Department of Labor Employee Benefits Security Administration, visit <a href="http://www.dol.gov/ebsa/healthreform">http://www.dol.gov/ebsa/healthreform</a>, or call 1-866-444-EBSA (3272); Department of Health and Human Services, Center for Consumer Information, visit <a href="http://www.cciio.com.gov">http://www.cciio.com.gov</a>, or call 1-877-267-2323 x61565; Texas Department of Insurance, visit <a href="http://www.tdi.texas.gov">http://www.tdi.texas.gov</a>, or call 1-877-267-2323 x61565; Texas Department of Insurance, visit <a href="http://www.tdi.texas.gov">http://www.tdi.texas.gov</a>, or call 1-877-267-2323 x61565; Texas Department of Insurance, visit <a href="http://www.tdi.texas.gov">http://www.tdi.texas.gov</a>, or call 1-800-578-4677. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance</a>. For more information about the Marketplace, visit <a href="http://www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Scott and White Health Plan, visit <u>http://www.swhp.org</u>, or call 1-800-321-7947; Department of Labor Employee Benefits Security Administration, visit http://www.dol.gov/ebsa/healthreform, or call 1-866-444-EBSA (3272); Texas Department of Insurance, visit <u>http://www.tdi.texas.gov</u>, or call 1-800-252-3439.

## Does this plan provide Minimum Essential Coverage? Yes

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

## Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

## Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-321-7947.

————To see examples of how this plan might cover costs for a sample medical situation, see the next section.—



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| <b>Peg is Having a Baby</b><br>(9 months of in-network pre-natal care and a<br>hospital delivery)   |                             |  |
|---|-----------------------------|--|
| <ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist</u> <u>copayment</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul> | \$6,600<br>\$60<br>0%<br>0% |  |

## This EXAMPLE event includes services like: Sample Care Costs

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

# Total Example Cost

## In this example, Peg would pay:

| Cost Sharing               |         |  |
|----------------------------|---------|--|
| <u>Deductibles</u>         | \$6,600 |  |
| <u>Copayments</u>          | \$792   |  |
| Coinsurance                | \$0     |  |
| What isn't covered         |         |  |
| Limits or exclusions       | \$60    |  |
| The total Peg would pay is | \$7,452 |  |

\$12,731

| Managing Joe's type 2 Diabetes<br>(a year of routine in-network care of a well-<br>controlled condition)   |                             |
|--|-----------------------------|
| <ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copayment</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul> | \$6,600<br>\$60<br>0%<br>0% |

| TI | his EXAMPLE event includes services like: |
|----|---|
| ę  | Sample Care Costs                         |
| F  | Primary care physician office visits      |
| (  | including disease education)              |
| [  | Diagnostic tests (blood work)             |
| F  | Prescription drugs                        |
| [  | Durable medical equipment (glucose        |
| r  | neter)                                    |
|    |   |

| Total Example Cost | \$7,389 |
|--------------------|---------|
|--------------------|---------|

## In this example, Joe would pay:

| Cost Sharing               |         |  |
|----------------------------|---------|--|
| <u>Deductibles</u>         | \$710   |  |
| <u>Copayments</u>          | \$1,199 |  |
| Coinsurance                | \$710   |  |
| What isn't covered         |         |  |
| Limits or exclusions       | \$55    |  |
| The total Joe would pay is | \$2,674 |  |

## Mia's Simple Fracture (in-network emergency room visit and follow up care)

| The plan's overall deductible          | \$6,600 |
|--|---------|
| Specialist copayment                   | \$60    |
| Hospital (facility) <u>coinsurance</u> | 0%      |
| Other coinsurance                      | 0%      |

## This EXAMPLE event includes services like: Sample Care Costs

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

| Total Example Cost | \$1,925 |
|--------------------|---------|
|                    | + - ,   |

### In this example, Mia would pay:

| Cost Sharing               |         |
|----------------------------|---------|
| Deductibles                | \$710   |
| <u>Copayments</u>          | \$980   |
| Coinsurance                | \$118   |
| What isn't covered         |         |
| Limits or exclusions       | \$0     |
| The total Mia would pay is | \$1,808 |

## English:

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-321-7947 (TTY: 1-800-735-2989). Scott & White Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

#### Spanish:

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-321-7947 (TTY: 1-800-735-2989). Scott & White Health Plan cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo.

#### Vietnamese:

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800 321-7947 (TTY: 1-800-735-2989). Scott & White Health Plan tuân thủ luật dân quyền hiện hành của Liên bang và không phân biệt đối xử dựa trên chủng tộc, màu da, nguồn gốc quốc gia, độ tuổi, khuyết tật, hoặc giới tính.

#### Chinese:

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-800-321-7947 (TTY:1-800-735-2989)。Scott & White Health Plan 遵守適用的聯邦民權法律規定,不因種族、膚色、民族血統、年齡、殘障或性別而歧視任何人。

#### Korean:

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-321-7947 (TTY: 1-800-735-2989) 번으로 전화해 주십시오. Scott & White Health Plan 은(는) 관련 연방 공민권법을 준수하며 인종, 피부색, 출신 국가, 연령, 장애 또는 성별을 이유로 차별하지 않습니다.

#### Arabic:

ملحوظة: اذا كنت تتحدث ذاكر اللغة، فإن خدمات المساعدة اللغوية تتو افر لك بالمجان. اتصل برقم 1-7947-321-800 (رقم هاتف الصم اولبكم: 1-2989-735-800). يلتزم Scott & White Health Plan بقوانين الحقوق المدنية الفدارلية المعمول بها ولا يميز على أساس العرق وأ اللون وأ الأصل الوطني وأ السن وأ الإعاقة وأ الجنس. Urdu:

خبرراد: اگر پآ ودرا بولتے ہیں، تو پآ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں ۔ کال کریں .(TTY: 1-800-735-2989) 1-800-321-7947 (TTY: 1-800-735-2989) Scott & White Health Plan قاب ل ِ طالاق وفاقی یر ہش حقوق کے قوانین کی تعمیل کرتا ہے روا یہ کہ نسل، رنگ ، قومیت، عمر، معذروی یا جنس کی بنیاد پر امتیاز نہیں ۔اترک

## Tagalog:

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-3217947 (TTY: 1-800-735-2989). Sumusunod ang Scott & White Health Plan sa mga naaangkop na Pederal na batas sa karapatang sibil at hindi nandidiskrimina batay sa lahi, kulay, bansang pinagmulan, edad, kapansanan o kasarian.

### French:

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-321-7947 (ATS: 1-800-7352989). Scott & White Health Plan respecte les lois fédérales en vigueur relatives aux droits civiques et ne pratique aucune discrimination basée sur la race, la couleur de peau, l'origine nationale, l'âge, le sexe ou un handicap.

### Hindi:

ध्यान दें: यिद आप िहंदी बोलते हैं तो आपके िलए मुफ्त में भाषा सहायता सेवाएंउपलब्ध हैं। 1-800-321-7947 (TTY: 1-800-735-2989) पर कॉल करें। Scott & White Health Plan लागू होनेयोग्य संघीय नागरक अधकार क़ानून का पालन करता हैऔर जाित, रंग, राष्ट्रीय मूल, आयु, िवकलांगता, या िलंग के आधार पर भेदभाव नहीं करता है।

## Persian:

مربطو انبعیت می کند و ضهار می باشد. با(2989-735-800 : TTY) 7947-321-800-1 تماس بگیرید. **توجه**: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصترو اریگان باری شما قایل نمی شدو. هیچگونه تبعیضی بر اساس داژ ، رنگ پوست، اصلیت ملیتی، سن، ناتاونی یا جنسیت افدار Scott & White Health Plan ز اقاونین حققو مدنی فلار د

#### German:

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-321-7947 (TTY: 1-800-735-2989). Scott & White Health Plan erfüllt geltenden bundesstaatliche Menschenrechtsgesetze und lehnt jegliche Diskriminierung aufgrund von Rasse, Hautfarbe, Herkunft, Alter, Behinderung oder Geschlecht ab.

## Gujarati:

~ુચના:જો તમે ~ુજરાતી બોલતા હો, તો િન:~ુલ્ક ભાષા સહ્યય સેવાઓ તમારા માટ~ ઉપલબ્ધ છે. કોન કરો 1-800-321-7947 (TTY: 1-800-735-2989). Scott & White Health Plan લા~ુ પડતા સમવાથી નાગ~૨ક અધિકાર કાથદા સાથે ~ુસંગત છે અને ~િત, રંગ,રાષ્ટ્ર~થ ~ૂળ,~મર,અશક્તતા અથવા ~લ~ગના આધાર~ ભેદભાવ રાખવામાં આવતો નથી.

#### **Russian:**

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-321-7947 (телетайп: 1-800-735-2989). Scott & White Health Plan соблюдает применимое федеральное законодательство в области гражданских прав и не допускает дискриминации по признакам расы, цвета кожи, национальной принадлежности, возраста, инвалидности или пола.

#### Japanese:

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-800-321-7947 (TTY:1-800-735-2989)まで、お電話にてご連絡ください。Scott & White Health Plan は適用される連邦公民権法を遵守し、人種、肌の色 、出身国、年齢、障害または性別に基づく差別をいたしません。

## Laotian:

ໂປດຊາບ: ຖ້າວ່ າ ທ່ ານເວົ້າພາສາ ລາວ, ການບໍ ລິ ການຊ່ ວຍເຫຼື ອດ້ານພາສາ, ໂດຍບໍ່ ເສັ ງຄ່ າ, ແມ່ ນມີ ພ້ອມໃຫ້ທ່ ານ. ໂທຣ 1-800-321-7947 (TTY: 1-800-735-2989). Scott & White Health Plan ປະຕິ ບັດຕາມກົດໝາຍວ່ າດ້ວຍສິ ດທິ ພົນລະເມື ອງຂອງຣັຖບານກາງທີ່ ບັງຄັບໃຊ້ ແລະບໍ່ ຈຳແນກໂດຍອີ ງໃສ່ ພື້ ນຖານດ້ານເຊື້ອຊາດ, ີສຜິ ວ, ຊາດກຳ າເນີ ດ, ອາຍຸ , ຄວາມພິ ການ, ຫຼື ເພດ.