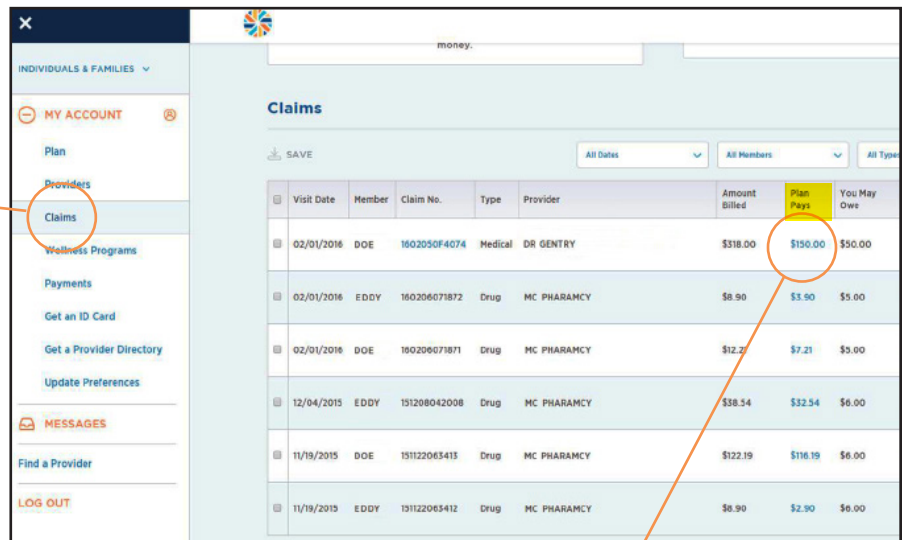


Don't wait for your EOB.

View your claim on the Member Portal.

Even if your EOB isn't yet finalized for a particular medical claim, you can still view your claim details in Scott & White Health Plan's member portal.

1 Simply log in to the member portal through swhp.org and click on "Claims" from the menu on the left side.



CLAIM SNAPSHOT		SERVICE DETAILS
DATE OF VISIT	CLAIM NO.	MEMBER
02/01/2016	1602050F6	DOE
PROVIDER	URGENT CARE - DALLAS	
AMOUNT BILLED	\$318.00	
- PLAN ALLOWED	\$200.00	
- PLAN DISCOUNT	\$0.00	
- PLAN PAID	\$150.00	
PATIENT RESPONSIBILITY	\$50.00	
COPAY	\$50.00	
COINSURANCE	\$0.00	
DEDUCTIBLE	\$0.00	
YOU MAY OWE	\$50.00	

Claim Snapshot

2

Then click on any amount under "Plan Pays" to view the **Claim Snapshot** or **Service Details**. The Claim Snapshot provides key claim information, and Service Details itemizes the claim. Click the **SAVE** icon to create a file that can be printed or saved.

Service Details

CLAIM SNAPSHOT		SERVICE DETAILS			
Date	Procedure	Amount Allowed	Copay	Deductible	Coinsurance
Status	Amt Billed				
02/01/2016	OFFICE OUTPATIENT NEW 45 MINUTES	\$200.00	\$50.00	\$0.00	\$0.00
Approved	\$318.00				

EOBs are added to the member portal weekly. Selecting the "Claim No." link for the claim you are interested in will open the EOB if it has been added to the portal.

swhp.org



ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-321-7947 (TTY: 1-800-735-2989). Scott & White Health Plan cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800 321-7947 (TTY: 1-800-735-2989). Scott & White Health Plan tuân thủ luật dân quyền hiện hành của Liên bang và không phân biệt đối xử dựa trên chủng tộc, màu da, nguồn gốc quốc gia, độ tuổi, khuyết tật, hoặc giới tính.