Coverage for: Individual + Family | Plan Type: CC

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>bellcounty.swhp.org</u> or call 1-844-633-5325. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>healthcare.gov/sbc-glossary</u> or call 1-844-633-5325 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$1,250 individual / \$2,500 family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Preventive care and primary care services are covered before you meet your deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>healthcare.gov/coverage/preventive-care-benefits</u> .
Are there other deductibles for specific services?	No	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$3,750 individual / \$7,500 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limits</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Copayments on certain services, premiums, balance-billing charges, and health care this plan does not cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>bellcounty.swhp.org</u> or call 1-844-633-5325 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	You can see the specialist you choose without a referral.

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Primary care visit to treat an injury or illness	\$30 <u>copayment</u> /visit	Not covered	None	
If you visit a health care provider's office	Specialist visit	\$30 copayment/visit	Not covered		
or clinic	Preventive care/screening/immunization	No charge	Not covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
If you have a test	Diagnostic test (X-ray, blood work)	No charge	Not covered	Services that are not <u>preauthorized</u> will be denied. Refer to <u>bellcounty.swhp.org</u> or Customer Service at 1-844-633-5325.	
,	Imaging (CT/PET scans, MRIs)	20% after <u>deductible</u>	Not covered	Services that are not <u>preauthorized</u> will be denied.	
	ACA Preventive Drugs	\$0 copayment/prescription Deductible does not apply	Not covered		
If you need drugs to treat your illness or	Tier 1: Preferred Generic Drugs	\$10 copayment/prescription Deductible does not apply	Not covered	Copayments are per 30-day supply.  Maintenance-eligible drugs are allowed up to a 90-day supply for two copayments if obtained	
condition  More information about prescription drug	Tier 2: Preferred Brand Name Drugs	\$40 <u>copayment</u> /prescription <u>Deductible</u> does not apply	Not covered	through a Baylor Scott & White Pharmacy or participating 90-day retail or mail order pharmacy provider.	
coverage is available at bellcounty.swhp.org/pha rmacy-information.	Tier 3: Non-Preferred Generic / Brand Name Drugs	The lesser of \$100 <u>copayment</u> or 50% <u>copayment</u> <u>Deductible</u> does not apply	Not covered	Mail Order: Available for a 1- to 90-day supply.  Non-maintenance drugs obtained through mail order are limited to a 30-day supply maximum.  Some Specialty drugs may require prior	
	Specialty Drugs	T1: 10% of charges T2: 20% of charges T3: 30% of charges  Deductible does not apply	Not covered	authorization. 30-day supply only.	

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% after <u>deductible</u>	Not covered	Services that are not <u>preauthorized</u> will be denied. Refer to <u>bellcounty.swhp.org</u> or	
3. 3.	Physician/surgeon fees	20% after <u>deductible</u>	Not covered	Customer Service at 1-844-633-5325.	
If you need immediate	Emergency room care	\$250 <u>copayment</u> /visit, plus 20% of charges	\$250 copayment/visit, then 20% of charges	Copayment waived if episode results in hospitalization for the same condition within 24 hours.	
If you need immediate medical attention	Emergency medical transportation	20% after <u>deductible</u>	20% after <u>deductible</u>	None	
	Urgent care	\$75 copayment/visit	\$75 copayment/visit	Tionic	
If you have a hospital	Facility fee (e.g., hospital room)	20% after <u>deductible</u>	Not covered	Services that are not preauthorized will be	
stay	Physician/surgeon fees	20% after <u>deductible</u>	Not covered	denied.	
If you need mental health, behavioral	Outpatient services	\$30 <u>copayment</u> /visit	Not covered	Services that are not <u>preauthorized</u> will be denied. Refer to <u>bellcounty.swhp.org</u> or Customer Service at 1-844-633-5325.	
health, or substance abuse services	Inpatient services	20% after deductible	Not covered	Services that are not <u>preauthorized</u> will be denied.	
	Office visits	\$30 <u>copayment</u> /visit	Not covered	Cost sharing does not apply for preventive services. Depending on the type of services, a copayment, coinsurance, or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).	
If you are pregnant	Childbirth/delivery professional services	20% after <u>deductible</u>	Not covered	The health plan must be notified of the delivery. If a length of stay for an uncomplicated delivery exceeds 48 hours for	
	Childbirth/delivery facility services	20% after <u>deductible</u>	Not covered	vaginal, or 96 hours for caesarean, preauthorization is required. Failure to notify or preauthorize, when required, may result of a denial of the service. Refer to bellcounty.swhp.org or Customer Service at 1-844-633-5325.	

Common		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	Home health care	\$30 copayment/visit	Not covered	Services that are not <u>preauthorized</u> will be denied.
	Rehabilitation services	\$30 <u>copayment</u> /visit	Not covered	Limited to 20 combined PT/OT/SP outpatient visits and an additional 10 visits for Home Setting per <u>plan</u> year. Limits may not apply for Therapies for Children with Developmental Delays and Autism Spectrum Disorder. Services that are not <u>preauthorized</u> will be denied.
If you need help recovering or have other special health needs	Habilitation services	\$30 <u>copayment</u> /visit	Not covered	Limited to 20 combined PT/OT/SP outpatient visits and an additional 10 visits for Home Setting per plan year. Limits may not apply for Therapies for Children with Developmental Delays and Autism Spectrum Disorder. Services that are not preauthorized will be denied.
	Skilled nursing care	20% after <u>deductible</u>	Not covered	Services that are not <u>preauthorized</u> will be denied.
	Durable medical equipment	50% after <u>deductible</u>	Not covered	Services that are not <u>preauthorized</u> will be denied.
	Hospice services	No charge	Not covered	Services that are not <u>preauthorized</u> will be denied. Refer to <u>bellcounty.swhp.org</u> or Customer Service at 1-844-633-5325.
	Children's eye exam	\$30 copayment/visit	Not covered	Limited to one eye exam per <u>plan</u> year.
If your child needs dental or eye care	Children's glasses	Not covered	Not covered	None
	Children's dental check- up	Not covered	Not covered	None

# **Excluded Services & Other Covered Services:**

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Bariatric surgery
- Children's glasses
- Cosmetic surgery

- Dental care (Adult and Child)
- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine foot care
- Weight loss programs

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic care (limited to 35 visits per plan year)
- Hearing aids (limited to one device per ear every 3 years; limited to covered members through the age of 18)
- Routine eye care (Adult) (limited to an annual eye exam conducted by a licensed ophthalmologist or optometrist)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Scott & White Care Plans, visit <a href="swhp.org">swhp.org</a>, or call 1-844-633-5325; Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="dol.gov/ebsa/healthreform">dol.gov/ebsa/healthreform</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the <a href="health-lealth

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Scott & White Care Plans, visit swhp.org, or call 1-844-633-5325; Texas Department of Insurance, visit tdi.texas.gov or call 1-800-578-4677; Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or dol.gov/ebsa/healthreform, Texas Department of Insurance Texas Health Options at 1-800-252-3439 or texashealthoptions.com.

# Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

# Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

# **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-844-633-5325.

# **About these Coverage Examples:**



**This is not a cost estimator.** Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$1,250
■ Specialist copayment	\$30
■ Hospital (facility) coinsurance	20%
■ Other coinsurance	20%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

**Total Example Cost** 

In this example, Peg would pay:			
Cost Sharing			
Deductibles	\$1,250		
Copayments	\$20		
Coinsurance	\$2,480		
What isn't covered			
Limits or exclusions	\$60		
The total Peg would pay is	\$3,810		

# **Managing Joe's type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$1,250
■ Specialist copayment	\$30
■ Hospital (facility) coinsurance	20%
Other coinsurance	20%

### This EXAMPLE event includes services like:

Primary care physician office visits (*including disease education*)
Diagnostic tests (*blood work*)

Prescription drugs

**Total Example Cost** 

\$12,800

Durable medical equipment (glucose meter)

In this example, Joe would pay:		
Cost Sharing		
Deductibles	\$1,250	
Copayments	\$1,130	
Coinsurance	\$370	
What isn't covered		
Limits or exclusions	\$60	
The total Joe would pay is	\$2,810	

# **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$1,250
■ Specialist copayment	\$30
■ Hospital (facility) coinsurance	20%
■ Other coinsurance	20%

### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (X-ray)

\$7,400

Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

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# In this example, Mia would pay:

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Cost Sharing		
Deductibles	\$1,120	
Copayments	\$460	
Coinsurance	\$290	
What isn't covered		
Limits or exclusions \$0		
The total Mia would pay is	\$1,870	

# **Nondiscrimination Notice**



ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-321-7947 (TTY: 711).

Scott & White Care Plans complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Scott & White Care Plans does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Scott & White Care Plans:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Written information in other formats (large print and accessible electronic formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact the Scott & White Care Plans Compliance Officer at 1-214-820-8888 or send an email to SWHPComplianceDepartment@BSWHealth.org

If you believe that Scott & White Care Plans has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Scott & White Care Plans, Compliance Officer 1206 West Campus Drive, Suite 151 Temple, Texas 76502

Compliance HelpLine; 1-888-484-6977 or https://app.mycompliancereport.com/report.aspx?cid=swhp

You can file a grievance in person or by mail, online, or email. If you need help filing a grievance, the Compliance Officer is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the

Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 1-800-537-7697 (TDD)

Complaint forms are available at https://www.hhs.gov/civil-rights/filing-a-complaint/index.html.

# Language Assistance/ Asistencia de idiomas



## **English:**

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-321-7947 (TTY: 711).

# **Spanish:**

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-321-7947 (TTY: 711).

#### Vietnamese:

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-321-7947 (TTY: 711).

#### **Chinese:**

注意:如果 使用繁體中文, 可以免費獲得語言援助服務。請致電 1-800-321-7947(TTY:711)。

#### Korean:

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-321-7947 (TTY: 711) 번으로 전화해 주십시오.

#### Arabic:

هاتف الصم والبكم: 711 ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-7947-321-800 (رقم

### Urdu:

کریں .(711: TTY: 711) -800-321-800-1 خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں ۔ کال

## **Tagalog:**

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-321-7947 (TTY: 711).

#### French:

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-321-7947 (ATS: 711).

#### Hindi:

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-800-321-7947 (TTY: 711) पर कॉल करें।

#### Persian:

فراهم می باشد. با (TTY: 711) 7947-122-800-1 تماس بگیرید. توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما

#### German:

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-321-7947 (TTY: 711).

# Gujarati:

સૂચના: જો તમે ગુજરાતી બોલતા હો, તો ન:િશુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-800-321-7947 (TTY: 711).

#### Russian:

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-321-7947 (телетайп: 711).

## Japanese:

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-800-321-7947 (TTY:711)まで、お電話にてご連絡ください。

### Laotian:

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ 1-800-321-7947 (TTY: 711).

SWCP LanguageAssistance 11/2018