

Step-by-Step Instructions for Scott & White

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Using BrokerOffice

- Login to BrokerOffice using "User Name" and "Password"
- Click the play button



- You will be taken to your BrokerOffice homepage
 - Note: When logging onto BrokerOffice for the first time after your account is created, you will need to reset your BrokerOffice password before landing on the homepage.



Broker Office 😂

HOME LEADS REPOR	RTS SUPPORT RESOURCES		
Account Summary View Acc	<u>ount Info</u> <u>Edit User Info</u>		
Lead Balance	Today Week Mo Manual 0 0 Total 0 0	To add a new lead, please click the button below:	Sun July 2015 >> Sun Mon Tue Wed Thu Fr Sat 1 2 2 4 5 0 7 10 11 1 2 3 4 15 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 20 31
	Search Leads Search through your leads below: Search term: SEAR	Advanced Search	No Tasks. A Day View Week View Month View View All FollowUps
	Today's New Leads Action Name Pho	View All ne Email Time	
	No new leads received today, <u>clic</u>	k here to view all your leads.	
		Home Leads	<u>Reports Support</u> <u>Resources</u>

Adding Leads:

One of the more helpful tools in BrokerOffice is the ability to add and track leads. There are multiple ways you can add a single lead to your account:

- Click on "Add Leads" button on the home page
- Click the "Leads" tab and then select "Add Leads" from the menu below the tabs



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HOME LEADS REPO	RTS SUPPORT	RESOURCES					
Account Summary View Acc	<u>ount Info</u> <u>Edit User Info</u>	1					
Lead Balance	Basic Account I	nformation				<u>≤≤</u> Ju Sun Mon Tue	ly2015 <u>>></u> Wed Thu FriSat 1 2 3 4
Your current balance is: \$0.00	Manual Total	<u>Today</u> V 0 0	<u>Neek Month</u> 0 0			5 <u>6</u> <u>7</u> <u>12 <u>13</u> <u>14</u> 19 20 21</u>	8 9 10 11 15 16 17 18 22 23 24 25
		Ŭ		To add a new lea	ad, please click n below: EADS	28 27 28 Daily Tasks 20	29 <u>30</u> <u>31</u> 15 7-30
	Search Leads			A	dvanced Search	Day View Wee	▲ k View Month View
	Search through your Search term:	leads below:	SEARCH			<u>View Al</u>	FollowUps
	Today's New Le	ads			View All		
	Action	Name	Phone	Email	Time		
	No new	leads received t	oday, <u>click here</u>	to view all your lead	ls.		

Home | Leads | Reports | Support | Resources

HOME LEADS REPOR		RESOL	IRCES	ctions					
Lead Balance	Lead Summa	ary	alow to view	your lead s	ummany				
\$0.00	7 ▼ / 29 ▼ /	2015 ▼ 1	To <u>7 ▼</u> /	30 ▼ / 20	115 ▼				
Lead Search	Please select a si	tatus to filter t	by: All		¢	SEARCH			
Search your leads below: Keywords:	Lead View								
SEADCH	Action	<u>Name</u>	Phone	Zip	Date/Time	<u>Status</u>	Source	Proposal	
Advanced Search				No d	ata has been enter	ed.			
						<u>Home L</u>	<u>eads Reports S</u>	upport <u>Resources</u>	

- Enter the information for the lead
- Make sure to enter information in all required fields
 - Note: In order to launch a lead into a Marketplace session to quote and shop for a health plan, an email address and zip code are required



• Click "Save"

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HOME LEADS REPOR	TS SUPPORT RESOURCES	
View Leads Add Leads In Pro	ogress SSE Import Leads Lead Status Actions	
Lead Balance 🛛 🔏	Contact Information	
Your current balance is:	*Req	uired
\$0.00	Full Name:	
Lead Search 🔎	City: State:	
Search your leads below: Keywords:	Phone 1: Phone 2: Email: (gmail lead) Fax:	
SEARCH	Notes:	
Advanced Search	Status: ▼ Follow Up Date: ▼ / ▼ Reference:	
	Deductible:	
	Personal Information	
	Name Gender Date of Birth Height Weight (lbs) Smoke Applicant: (Reset) ▼ f ▼ Ir ▼ Spouse: (Reset) ▼ f ▼ Ir ▼ Dependent: (▼	er In Quote ⊗ ⊗
	Customized Fields	
	Contact Me: Currently Insured: Best Contact Time: Current Medications: Health Conditions: Category:	
	SAVE	



Viewing Leads:

- Click "Leads" tab and click the "View Leads" link to access the leads
- All your leads will be displayed under the "Lead View" section

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HOME LEADS REPOR	RTS SUP	PORT RES	OURCES						
<u>View Leads</u> A l <u>d Leads</u> In Pr	rogress SSE	Import Leads	Lead Status	Actions					
Lead Balance 🛛 🔊	Lead Su	mmary							
Your current balance is:	Please sele	ect the date rang	e below to vie	w your lead su	immary.				
\$0.00	7 ▼ / [29 ▼] / [2015 ▼] To [7 ▼] / [30 ▼] / [2015 ▼]								
Lead Search	Please sele	ect a status to filt	er by: All		÷ [SEARCH			
Search your leads below: Keywords:	Lead Vie	W							
	Action	Name	Phone	Zip	Date/Time	Status	Source	Proposal	
SEARCH		Test Test		43085	10:32 AM EDT		Manual		
Advanced Search									
						<u>Home Leac</u>	ls <u>Reports</u> <u>Su</u> r	iport <u>Resources</u>	

- For a specific lead, click the orange "**Play**" button for additional options. From here, you can perform any of the following actions:
 - View/Edit Lead
 - $\circ\quad \text{Email Lead}$
 - Create Proposal
 - $\circ \quad \text{Add Note} \quad$
 - Add Event
 - o Add Attachment
 - o Print View



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HOME LEADS REPOR	RTSS	SUPPORT RES	OURCES						
View Leads Add Leads In Pr	rogress SS	E Import Leads	Lead Status A	Actions					
Lead Balance Internet balance is:	Lead Please	.ead Summary Please select the date range below to view your lead summary. 7 • / 29 • / 2015 • To 7 • / 30 • / 2015 •							
Lead Search	Please	select a status to filte	er by: All		÷	SEARCH			
Search your leads below: Keywords:	Lead	View							
SEARCH	Actio	n <u>Name</u>	<u>Phone</u>	Zip	Date/Time	<u>Status</u>	Source	Proposal	
Advanced Search		Lead id: 639569	958 X	43085	10:32 AM EDT		Manual		
		View/Edit Lead		-					
		Email Lead		Ho	<u>me Leads Reports Su</u>	pport Resourc	es		
		Add Note		Cop	right © 2015 Norvax, Inc.	All rights reser	rved.		
		Add Event							
		Add Attachment							
		Print View							

- If you have a large number of leads saved to your account, you can use the date range to search for leads based on the date they were created
- To view or edit information for a particular lead, click the View/Edit Lead to access the lead info
- You can edit any information about the lead here, or you can launch the Marketplace by clicking on the green **"OPEN MARKETPLACE"** button



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ead Search	Contact Info Plan Info		
earch your leads below:	To add or edit information, click on the blan Your information is saved automatically.	nk field next to each label.	
eywords:		OPEN N	ARKETPLACE
SEARCH	Lead ID 63956958	Time Created 07/30/15 10:32 AM EDT	
	Full Name Test Test		
Advanced Search	Address 1 1234 main street	Address 2	
	City Columbus	State OH	
	Zip Code 43085		
	Phone 1	Phone 2	
	Email abc@nomail.com	Fax	
	Status	Follow Up Date	
	How Heard	Reference	
	Source Manual		
	Household Income	Household Size	
	Notes History		
	Date Det	ails	
	Add Note	are no notes for this lead yet.	
	Personal Information		
	Name Sex Bi	rth Date Age (Et/In) (Ibs) Smoker Stud	lent In Quote
	Applicant Test Test F 01	/01/1983 32 5Ft 8In 125	YES

- By selecting "In Progress SSE" you can view the status of any on-exchange applications that were submitted through the Single Site Enrollment (SSE) technology that were not submitted to the FFM
- BrokerOffice will show all incomplete attempted enrollments for the past 2 weeks
- Anything older than 2 weeks should be started over as rates and /or effective dates have most likely changed





Editing Lead Statuses:

- Under the Lead tabs click on "View Leads" link
- In the Lead summary section pick the date ranges and click "Search"
- Under the "Lead View" select the lead you would like to change the status
- Click the "Play" button by the lead
- Click "View/Edit Lead"

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HOME LEADS REPOR	RTS SUPP	PORT RESOUR	CES							
View Leads Add Leads In Pr	rogress SSE	Import Leads Lead	d Status A	<u>ctions</u>						
Lead Balance	Lead Sur	mmary								
Your current balance is:	Please select the date range below to view your lead summary.									
\$0.00 1 V/2 V/2015 V To 8 V/3 V/2015 V										
Lead Search	Please sele	ct a status to filter by:	All		•	SEARCH				
	Action	Name	Phone	Zip	Date/Time	Status	Source	Proposal		
SEARCH		Lead id: 63956958	×	43085	07/30/15 EDT		Manual			
Advanced Search		View/Edit Lead		45385	02/17/15 EST		Manual			
		Email Lead		45385	02/17/15 EST		Manual			
		Add Note		45424	02/05/15 EST		Manual			
		Add Event		45335	02/02/15 EST		Manual			
		Add Attachment		45050	01/30/15 EST		Manual			
		Print View				Home Leads	<u>Reports Supp</u>	ort <u>Resources</u>		



- Click "Status" and pick the new status for the Lead
- Once you click out of the box, the information will be saved

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HOME LEADS REPOR	TS SUPPORT RESOURCES	
<u>View Leads</u> <u>Add Leads</u> In Pr	ogress SSE Import Leads Lead Status Acti	ions
Lead Search	Contact Info Plan Info	
Search your leads below:	To add or edit information, click on the blank f Your information is saved automatically.	field next to each label. HOST MEETING
eywords:		OPEN MARKETPLACE
SEARCH	Lead ID 63956958	Time Created 07/30/15 10:32 AM EDT
	Full Name Test Test	
Advanced Search	Address 1 1234 main street	Address 2
	City Columbus	State OH
	Zip Code 43085	
	Phone 1	Phone 2
	Email abc@nomail.com	Fax
	Status 🔹 🔍	Follow Up Date
	How Hourd Bad Phone Number	Reference
	Source Call Attempted Call Completed	
	Income Close Declined	Housenoid Size
	Emailed Inactive	
	Notes Histor Left Message	E
	Date Processing Sent Package	s
	Add Note	



Adding Notes:

- Navigate to the Leads information page using the instructions above
- Under the Notes History section, click on "Add Note"
- Click in the dialog box to add notes

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HOME LEADS REPOR	TS SUPPORT RESOURCES	
<u>View Leads Add Leads In Pro</u>	ogress SSE Import Leads Lead Status Actions	
Lead Search	Contact Info Plan Info	
Search your leads below:	To add or edit information, click on the blank field next to each lab Your information is saved automatically.	HOST MEETING
Keywords:		OPEN MARKETPLACE
SEARCH	Lead ID 60434530 Time Created	02/05/15 03:45 PM EST
	Full Name Norvax Test	
Advanced Search	Address 1 Address 2	
	City State	
	Zip Code 45424	
	Phone 1 Phone 2	
	Email Isfolh8932@norva.com Fax	
	Status Follow Up Date	
	How Heard Reference	
	Source Manual	
	Household Household Income Size	
	Notes History	
	Click here to add a note	
	Close	



Adding FFM ID to BrokerOffice Account:

Note: All agents who wish to submit application on Federal Marketplace should complete this step

- Click on the "Home" tab
- Click "Edit User Info"

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HOME LEADS REPOR	SUPPORT								
Account Summary View Acco	ount Info Edit User Info		_						
Lead Balance Image: Control of the second seco	Basic Account I	nformation <u>Today</u>	Week Month		D _,	<u><<</u> Sun <u>0</u>	Septemi Mon Tue V <u>1</u> <u>7</u> <u>8</u>	0 er 2015 /ed Thu F 2 <u>3</u> 4 9 <u>10</u> 1	>> niSat <u>5</u> 1.12
\$0.00	Manual Total	0	0 1 0 1	To add a new lea the button	id, please click i below: EADS	13 20 27 Daily	14 15 2 21 22 2 28 29 3 Tasks 2015	16 <u>17 1</u> 23 <u>24 2</u> 30 9-21	8 <u>19</u> 5 <u>26</u>
	Search Leads			A	dvanced Search	No T	asks. /iew Week \	iew Month	▲ N View
	Search through your I Search term:	eads below:	SEARCH				View All F	ollowUps	
	Today's New Le	ads			View All				
	Action No new	Name leads received t	Phone today, <u>click here</u> t	Email o view all your lead	Time Is.				

- In the Edit User Information screen click the "FFM User ID" box
- Enter your FFM ID
- Click "Update"



HOME LEADS REPORTS SUPPORT Account Summary View Account Info Edit User Info Lead Balance Image: Comparison of the User's information below. Your current balance is: Please enter the user's information below.

Your current balance is:	Please enter the user's information below.	*Required
\$0.00	Account: Demo Test	
	User Name: 78093demo	
Lead Search	* Password: Change Password	
	First Name: Demo	
Search your leads below:	Last Name: Test	
Keywords:	* Email: Tes t@nomeil.com	
SEARCH	Phone:	
	FFM User Id	
Advanced Search	National Producer Number: 1111111	
	UPDATE	

• You will see a message at the top of the screen "User was updated successfully"

HOME LEADS REPOR	SUPPORT	
Account Summary View Acco	ount Info <u>Edit User Info</u>	
Lead Balance 🛛 🔏	Edit User Info	
Your current balance is:	Please enter the user's info	rmation below. *Require
\$0.00	User was updated succes	ssfully.
Lead Search	Account:	Demo Test
	User Name:	78093demo
Search your leads below:	* Password:	Change Password
Keywords:	First Name:	Demo
	Last Name:	Test
SEARCH	* Email:	jlakshmanan@gohealth.com
Advanced Search	Phone:	
	EEM Lloor Id:	Г]



Accessing Marketplace:

- Pull up the lead for which you would like to proceed to Marketplace
- Click on "OPEN MARKETPLACE" button on the top of the screen
 - Note: The Open Marketplace button will not work if the lead does not have an email address or zip code.

OME LEADS REPOR	TS SUPPOR	T RESO	URCES								
iew Leads Add Leads In Pro	gress SSE Imp	ort Leads L	ead Status	Actions							
d Search 🔎	Contact In	fo	Plan Info								
ch your leads below:	To add or edit Your informati	information, on is saved a	click on the automatical	blank field	next	to each	label.		HO	ST MEET	ING
ords:								•	PEN MA	RKETPLA	CE
SEARCH	Lead ID	63956958		1	Time	Created	07/30	E 10-32 A	MEDT		
	Full Name	Test Test									
Advanced Search	Address 1	1234 main	street		Ac	Idress 2	2				
	City	Columbus				State	он				
	Zip Code	43085									
	Phone 1					Phone 2	2				
	Emai	abc@noma	II.com			Fax					
	Status				Fo	Date					
	How Heard	1			Re	ference	•				
	Source	Manual									
	Household	1			Ho	usehold Size	1				
	Notes Hist	0.01/									
	Date	ory	De	taile							
	Date		The	re are no no	tes for	this lead	i yet.				
	Add Note										
	Personal In	nformatio	n								
		Name	Sex	Birth Date	Age	Height	Weight	Smoker	Student	In	
	Applicant	Test Test	F	01/01/1983	32	(Ft/In) 5Ft 8In	(105)			YES	
	Spouse										
	Child 1										
	Child 2										
	Child 3										
	Child 4										
	Child 5										



Quoting in Marketplace:

Once you launch Marketplace from BrokerOffice, lead data provided in BrokerOffice will automatically pre-populate in Marketplace.

- Enter "Date of Birth" (if not passed from BrokerOffice)
- Select "Gender"
- Enter smoking status
- Click "Continue"

Date of Birth (MM/DD/YY	YY) Gender
07 / 14 / 1980	 Male Female
Have you used tobacco p	roducts 4 or more times per week in the past 6 months?
⊙ Yes ● No	
Anybody else?	
🜖 If you want to inclu	ide others on your insurance, add them here.
Add Spouse	Add Dependent
Add Spouse 🥒	

- If you would like to add a spouse or dependent to the application, click "Add Spouse" or the "Add Dependent" button
- Once you click "Continue" you will be prompted for the applicant's Contact Information
- Click "View Plans" to begin shopping



First Name	Last Name	
Testing	Test	
Email Address	Phone Number	
tast220namail.com	(458) 702 4507	
By clicking the button you consent to re	(430) 752-4307	
By clicking the button you consent to re calls, emails, and text messages from o telephone number and email address y not a condition of purchase@and you r You may revoke this consent at any tim not-call list.	(436) 792-4367] ceive autodialed and/or pre-recorded telemarketing on behalf of Scott and White Health Plan at the ou provided above. You understand that consent is hay also receive a quote by contacting us via phone. e by contacting us via phone to be placed on our do-	this form
By clicking the button you consent to re calls, emails, and text messages from o telephone number and email address y not a condition of purchase@and you r You may revoke this consent at any tim not-call list. Your carrier's message and data rates r charge you for sending or receiving text charge you for sending or receiving text	(436) 792-4367] ceive autodialed and/or pre-recorded telemarketing ton behalf of Scott and White Health Plan at the bu provided above. You understand that consent is tay also receive a quote by contacting us via phone. a by contacting us via phone to be placed on our do- tay apply. Scott and White Health Plan does not messages. If you are Medicare-eligible a icaro Advanced on Dura.	this form

Once the quoting platform initiates, you will be asked to provide the applicant's household size and yearly income to determine eligibility for subsidized health insurance.

- Enter the total number of individuals living in the household
 - Note: Even if the application is on behalf of one individual, household size provided in this screen should be inclusive of everyone who will be reported on the applicant's tax return.
- Enter total yearly income
 - Note: This income should be inclusive of all members of the household.



Scott&White	Welcome, Harry ✔ Email Marketplace Link Marketplace Link
Are you eligible for lower costs on your health insurance?	_
3.5 million people have qualified for lower costs with government subsidie You may be able to save if you make less than \$3800 per month or \$45,960 per year.	es.
Household size: Even if you are applying for yourself, make ta list everyone you will report on your tax return.	e sure
What's your total yearly income? \$ 25,000 Yearly income: Include gross wages, salaries, til for everyone above. You can estimate based on	ips and interest h last vear.
Note: Violi oroudo at estimate so you can budget appropriately. Your official tax credit will be confirmed by the federal gov	vernment.

Note: Your estimated subsidy amount will be calculated based on the information you provide.

- If the applicant's subsidy eligibility information needs to be revised, you can do so by clicking the "Edit" link
- Plans can be sorted using the **"SORT PLANS BY"** dropdown menu which appears right above the first available plan to select from
- Plans can also by filtered using the options available in the **"Shop by"** menu on the left side of the screen.
- If the applicant qualifies for subsidized health insurance, then an estimate of the subsidy amount that will be applied is available in the white box above the plans.
 - Note: The estimated savings are not final. The actual subsidy amount will be determined after the application is submitted to the FFM.



Welcome, Troy 🗸 Scott&White HEALTH PLAN Email Marketplace Link 🖂 Call Us (844) 843-3227 A TIM TURNER IS ASSISTING TROY AIKMAN Health Plans Plans found 38 Plans found Show All Plans Showing 38 of 38 plans starting at <u>\$267.85 a month</u>. se the ^gThe estimated monthly cost savings Quote results for 1 applicant in TX. (Edit) Shop by Estimated monthly cost savings of **\$157.00** applied. (Edit) filters to amount is visible here. narrow Deductible > down your Some plans listed below are available as both tax credit eligible and non-tax credit eligible. Since we have Copayment > estimated that you may be eligible for a tax credit, we'll show you the tax credit eligible versions of those Max Out-Of-Pocket > plans. Use the Sort to choose your plan option Plan Type 🔉 SORT PLANS BY Premium ۲ Plan Categories > Scott and White ORIGINAL MONTHLY PREMIUM SCOTT&WHITE HEALTH PLAN Scott and White Health Plan Bronze 6000/50Ov Monthly Premium > \$267.85 Plan ID: 40788TX0170001 Tax Credit Eligible > YOUR MONTHLY PREMIUM PCP Visit Copay Max Out-Of-Plan Details Plan Type Deductible Pediatric Dental > \$110.85 Pocket HSA Eligible > \$6,000 нмо Not Applicable \$6,850 <u>View</u> Compare (§) Tax Credit Eligible B Bronze Categories

Available Sort Options:

- o Premium
- Plan Category
- Maximum Out of Pocket
- Copayment
- o Deductible
- o Plan Type



Plan Comparison:

- To compare plans, select the checkbox next to **"Compare"** in the lower left hand corner of each plan you wish to compare
- After selecting more than one plan to compare, a blue box labeled **"Compare"** will appear at the bottom of the screen. You can compare up to 4 plans at one time

Plan Categories > Monthly Premium >	SCOTT&WHITE S HEALTH PLAN F	cott and White cott and White Health Plan ID: 40788TX01700	n Plan Bronze ()01	5000/50Ov	ORIGINAL MONTHLY PREMIUM \$267.85
Pediatric Dental	Plan Type Dedu	ctible PCP Visit Copay	Max Out-Of- Pocket	Plan Details	YOUR MONTHLY PREMIUM
HSA Eligible 🔉	HMO \$6,0	000 Not Applicable	\$6,850	<u>View</u>	
_	Compare		(3) Tax Credi	t Eligible	Continue
Categories Platinum: Plan pays 90% of out-of-pocket costs, you pay	SCOTT&WHITE F	icott and White PO 5000 HDHP Plan ID: 37755TX0020(001		ORIGINAL MONTHLY PREMIUM \$276.63
10% of out-of-pocket costs.	Plan Type Dedu	ctible PCP Visit Copay	Max Out-Of-	Plan Details	YOUR MONTHLY PREMIUM
of-pocket costs, you pay 20%	PPO \$5,0	000 Not Applicable	\$6,450	<u>View</u>	\$119.63
Silver: Plan pays 70% of out- of-pocket costs, you pay 30%	Compare	Freese HSA Eligible	(3) Tax Credi	tEligible	Continue
Bronze: Plan pays 60% of out-of-pocket costs, you pay	SCOTT&WHITE HEALTH PLAN F	cott and White PO 5000 Plan ID: 37755TX0030(001 87 % Acti	uarial Value	ORIGINAL MONTHLY PREMIUM \$277.72
40% of out-of-pocket costs.	Plan Type Dedu	ctible PCP Visit Copay	Max Out-Of- Pocket	Plan Details	YOUR MONTHLY PREMIUM
	PPO \$7	50 \$10	\$2,000	View	\$120.72
FAQ/Help	Compare	Silver Reduced Cost	🔇 Tax Credi	t Eligible	Continue
What are the health plan					
What are the health plan categories?	5	cott and White			
What are the health plan categories? What is coinsurance?	SCOTT&WHITE F	cott and White PO 6600	003		ORIGINAL MONTHLY PREMIUM \$288.94
What are the health plan categories? What is coinsurance? What if I have a pre existing condition?	SCOTT&WHITE F	Scott and White PO 6600 Plan ID: 37755TX00200	003		ORIGINAL MONTHLY PREMIUM \$288.94 YOUR MONTHLY PREMIUM
What are the health plan categories? What is coinsurance? What if I have a pre existing condition? When does the individual	SCOTT&WHITE F F Plan Type Dedu	Cott and White PO 6600 Plan ID: 37755TX00200 Ctible PCP Visit Copay	003 Max Out-Of- Pocket	Plan Details	ORIGINAL MONTHLY PREMIUM \$288.94 YOUR MONTHLY PREMIUM \$131.94
What are the health plan categories? What is coinsurance? What if I have a pre existing condition? When does the individual mandate start?	Plan Type Dedu PPO \$6.	Cott and White PPO 6600 Plan ID: 37755TX00200 Ctible PCP Visit Copay	003 Max Out-Of- Pocket	Plan Details	ORIGINAL MONTHLY PREMIUM \$288.94 YOUR MONTHLY PREMIUM \$131.94



- Side-by-side comparison of the plans will be displayed
- You can click on the links provided underneath each plan for detailed information on the plans
- To proceed with a preferred plan, click "Continue" below the plan you wish to select

			Welcome, Troy 🗸
Scott & White	N		Email Marketplace Link 🖂
	N		Call Us (844) 843-3227
			LIM TURNER IS ASSISTING TROY AIKMAN
🗲 Back To Quotes	Insurance Plan B	enefit Details and	Comparison
Compare Plans	YOUR MONTHLY PREMIUM	YOUR MONTHLY PREMIUM	YOUR MONTHLY PREMIUM
f you are satisfied with	\$110.85	\$119.63	\$120.72
ontinue	SCOTT&WHITE HEALTH PLAN	SCOTT&WHITE HEALTH PLAN	SCOTT&WHITE HEALTH PLAN
	Scott and White Health Plan Bronze 6000/50Ov	PPO 5000 HDHP	PPO 5000
	Continue	Continue	Continue
	Bronze Tier	Bronze Tier	Silver Tier
	(3)	()	3
	Tax Credit Eligible	Tax Credit Eligible	Tax Credit Eligible
	\$6,000 Deductible	Deductible	Deductible
	\$6,850	\$6,450	\$2,000
	Max Out-Of-Pocket	Max Out-Of-Pocket	Max Out-Of-Pocket
	Summary of Benefits	Summary of Benefits	Summary of Benefits
ditional Documents	Provider Directory	Provider Directory	Provider Directory
	<u>Plan Brochure</u>	<u>Plan Brochure</u>	<u>Plan Brochure</u>



Consumer Links:

The Marketplace Link tool allows an agent to send a link to an in-progress quote or application that allows the applicant to return to an in-progress session to complete their application at a later time. A button will appear at the upper right hand corner of the Marketplace user interface that the agent can use to launch the Marketplace Link tool. After clicking the button, an agent can send the applicant an email with a link to their session.

• Click on "Email Marketplace Link" either on the shopping page or at the beginning of the application

	Continue Enr	rollment 🌒 🛛 Welcome, Harry 🦄
	C	Email Marketplace Link ■ all Us (844) 843-3227
	A 1	IM TURNER IS ASSISTING HARRY TRUMAN
Plan Type	Applicants	Price
Health	 ✓ Harry Truman ✓ Mathematical Your Spouse 	\$1,341.78 \$273.78 / Month <u>Change</u>
	Total Mor	nthly Cost \$273.78
	Regi	n Online Enrollment 🕨
	Plan Type Health	Continue Enr Ca A 1 A 2 A 2 A 2 A 2 A 2 A 2 A 2 A 2

- An "Email Marketplace Link" popup screen will appear.
- Copy and paste the link to your own email client.
- Click "Close Window" once you have copied the link



	EALTH PLAN	Call Us (844) 8	43-32
		LIM TURNER IS ASSISTING	
Your S	hopping Cart		
2 Applica	nts / TX / <u>Edit Your Information</u>		
Your S	Email Marketplace Link	8	
Plan	The web address below should be emailed to HTruman@testing123.com a continue the shopping process.	so that they may	
Scott PPO 5	OPY AND PASTE THIS URL https://scottwhite-uat.gohealth.com/api/1/resume/1bdac32523fb45d0ab740db10b9	e5f80	
Silver Effect			
		Close Window	.78



On-Exchange Enrollment:

• To find tax credit eligible plans, click on **"Yes"** below the Tax Credit Eligible filter on the left side of the screen, or

icon

- Pick a plan that has the
- Click "Continue"

贪 Tax Credit Eligible

Continue Enrollment 🕘 🛛 Welcome, Harry 🗸 Email Marketplace Link 🖂 Scott & White HEALTH PLAN Call Us (844) 843-3227 ▲ TIM TURNER IS ASSISTING HARRY TRUMAN Health Plans Plans found 8 Show All Plans Showing 38 of 38 plans starting at <u>\$226.10 a month</u>. Quote results for 2 applicants in TX. (Edit) Shop by Estimated monthly cost savings of \$1068.00 applied. (Edit) Deductible > Some plans listed below are available as both tax credit eligible and non-tax credit eligible. Since we have Copayment > estimated that you may be eligible for a tax credit, we'll show you the tax credit eligible versions of those Max Out-Of-Pocket > plans. Plan Type > SORT PLANS BY Premium Return to your selected plans • Plan Categories > Scott and White SCOTT&WHITE HEALTH PLAN Scott and White Health Plan Bronze 6000/50Ov Monthly Premium > ORIGINAL MONTHLY PREMIUM Plan ID: 40788TX0170001 \$1294.10 Tax Credit Eligible 🗸 YOUR MONTHLY PREMIUM PCP Visit Copay Max Out-Of-Plan Details Deductible Plan Type Yes Pocket \$226.10 <u>View</u> нмо Individual: \$6,000 Not Applicable Individual: \$6,850 Family: **\$13,700** Family: \$12,000 Pediatric Dental > Compare Tax Credit Eligible B Bronze \$ HSA Eligible >

Scott and White

PPO 5000 HDHP

Plan ID: 37755TX0020001

Doductible DCD Visit Coppy May Out Of

- Categories

Dian Tuno

SCOTT&WHITE

- Plans that match your search criteria are displayed
- Click "Continue" by the plan you wish to proceed with

ORIGINAL MONTHLY PREMIUM

\$1336.50

Dian Dotaile



Continue Enrollment 🌒 🛛 Welcome, Harry 🗸

-				Call US	
					ER IS ASSISTING HARRY TRUMAN
Plans found	Health Plans				
	Showing 38 of 3	38 plans starting at <u>\$</u>	226.10 a month		
Shop by	Quote results fo	or 2 applicants in TX	. (<u>Edit</u>) 1068 00 applied (E	dit)	
	Estimated mon		1000.00 applied. (<u>-</u>		
	Some plans listed b	elow are available as bo	th tax credit eligible	and non-tax cre	edit eligible. Since we have
lax Out-Of-Pocket	estimated that you plans.	may be eligible for a tax	credit, we'll show yo	ou the tax credit	t eligible versions of those
an Type 🔉	SORT PLANS BY	nium 🔻		Retur	n to your selected plans
an Type 义 an Categories 🄉	SORT PLANS BY Pren	nium •		Retur	n to your selected plans
an Type > an Categories > onthly Premium >	SORT PLANS BY Pren	nium ▼ Scott and White Scott and White H	ealth Plan Bronze 6	<u>Retur</u> 5000/500v	n to your selected plans
an Type > an Categories > onthly Premium > ax Credit Eligible >	SORT PLANS BY Pren	nium Scott and White Scott and White H Plan ID: 40788TX0	ealth Plan Bronze 6 170001	<u>Retur</u> 5000/50Ov	n to your selected plans
an Type > an Categories > onthly Premium > ax Credit Eligible > Yes	SORT PLANS BY Pren	nium Scott and White Scott and White H Plan ID: 40788TX0 Peductible PCP Visit Co	ealth Plan Bronze (170001 pay Max Out-Of- Pocket	Retur 5000/50Ov Plan Details	n to your selected plans
an Type > an Categories > onthly Premium > IX Credit Eligible > Yes No	SORT PLANS BY Pren	nium Scott and White Scott and White H Plan ID: 40788TX0 Deductible PCP Visit Co viduai: \$6,000 Not Applica	ealth Plan Bronze (170001 <u>Pocket</u> able Individual: \$6,850	Retur 5000/50Ov Plan Details <u>View</u>	n to your selected plans
an Type > an Categories > onthly Premium > ax Credit Eligible ~ Yes No	SORT PLANS BY Pren	nium Scott and White Scott and White H Plan ID: 40788TX0 Peductible PCP Visit Co ridual: \$6,000 Not Applica rily: \$12,000	ealth Plan Bronze (170001 pay Max Out-Of- Pocket able Individual: \$6,850 Family: \$13,700	Retur 5000/50Ov Plan Details <u>View</u>	n to your selected plans
an Type > an Categories > onthly Premium > ax Credit Eligible > Yes No ediatric Dental > SA Eligible >	SORT PLANS BY Pren	nium Scott and White Scott and White H Plan ID: 40788TX0 Peductible PCP Visit Co vidual: \$6,000 Not Applica ily: \$12,000 Bronze	ealth Plan Bronze (170001 <u>pay Max Out-Of-Pocket</u> able Individual: \$6,850 Family: \$13,700 (3) Tax Credit	Retur 5000/500v Plan Details View	n to your selected plans
an Type > an Categories > onthly Premium > ix Credit Eligible > Yes No ediatric Dental > SA Eligible >	SORT PLANS BY Pren	nium Scott and White Scott and White H Plan ID: 40788TX0 Peductible PCP Visit Co vidual: \$6,000 Not Applica nily: \$12,000 Bronze Scott and White	ealth Plan Bronze (170001 Max Out-Of- Pocket able Individual: \$6,850 Family: \$13,700	Retur 5000/500v Plan Details <u>View</u>	n to your selected plans

- Review the selected plan info
- To select a different plan, click on the "Change" link or click select the "Back to Plans" button to go back to the plans page
- If the plan does not cover Pediatric Dental and there's a dependent on the application, you will need to select the checkbox regarding the Pediatric Dental requirement before proceeding
- To begin the application click "Begin Online Enrollment"



Plan	Plan Type	Applicants	Price
Scott AWHITE HEALTH PLAN Scott and White PPO 5000 Silver PPO <u>View Full Details</u> Effective Date: 10/01/2015	Health	 	\$292.10 / Month Change
		Total Mo	nthly Cost \$292.10
Your health plan does not inclu	de Pediatric Dental		
By law, plans with dependents 18 yea To enroll in this plan, you will be requ • Also enroll in a standalone dental to choose a dental plan on the ne • Provide proof of coverage to the i request proof of this coverage aft	rs old or younger must inclu red to: plan that includes pediatric xt page or over the phone at nsurer if you have existing p er you enroll in this health p	de pediatric dental coverage coverage in addition to this : (844) 843-3227. ediatric dental coverage. Yo Ian.	a. health plan. You will need our insurance company will
 By law, plans with dependents 18 yea To enroll in this plan, you will be required Also enroll in a standalone dental to choose a dental plan on the neighbor of coverage to the interpret proof of coverage after a standard of this coverage after a standard and wish to continue 	rs old or younger must inclu red to: plan that includes pediatric xt page or over the phone at nsurer if you have existing p er you enroll in this health p e without Pediatric Dental.	de pediatric dental coverage coverage in addition to this (844) 843-3227. ediatric dental coverage. Yo lan.	a. health plan. You will need our insurance company will

Please Note: Before proceeding to the FFM application, agents should be sure to verify their FFM ID and password at <u>https://portal.cms.gov</u>. A few important notes regarding FFM passwords:

- Your FFM password resets every 60 days. Make sure to update it to sell on-exchange plans.
- The password can only be changed once a day. If you have already changed your password in a given day, you must wait twenty-four (24) hours to reset it again.

Once your FFM credentials are verified and updated, you can proceed with on-exchange applications.

• Click "Start Enrollment"



• You will be taken to a screen that will prepare you to be redirected to the HealthCare.gov website. The screen will provide information on what items are needed to apply for subsidized health insurance.

Scott&White HEALTH PLAN	Continue Enrollment ● Welcome , Testing ✓ Call Us (844) 843-3227	
Apply for Health Cost Savings In order to receive the official cost savings from the federal government, you will be directed to the government website to complete the cost savings application. This process may take approximately 10 to 30 minutes. Visit the government website to apply To apply for the cost savings you will need: • Social Security Number for each applicant • Policy number if you currently have health insurance • Employer and income information for everyone in your household including employer contact information and EIN Come back to enroll! • Once your cost savings amount is determined, you will be redirected back here to enroll in the health plan you selected. We'll adjust all premiums based on your confirmed cost savings amount.	Your Selected Plan Sectement of the sector of the	
IMPORTANT! You will be redirected back here to enroll in the health plan you selected. If you get lost or need help, come back to this page and we'll point you in the right direction.		
You will be redirected to Healthcare	.gov	

- From this screen you will be directed to HealthCare.gov to complete the application
- Once on the HealthCare.gov website, enter your FFM credentials and select "LOG IN"



HealthCare.gov	Individuals & Families	Small Businesses	
	Return to enrollment website		
	Log in		
	All fields are required unless they're ma	rked optional.	
	AB_Issuer119	Forgot your username?	
	••••••	Forgot your password?	
		LOG IN	
	Don't have ar	n account? <u>Create one now.</u>	

- Enter the year for plan effectuation by selecting year from the "Select Year" dropdown
- Select a state from the "Application State" dropdown
- Click "START APPLICATION"

 Important: Select "Look Up Application" to see if the persor If there is a 2016 application, it will be pre-populated, but if there isn't a 2016 application, return to this page and you can use to pre-populate a 2016 application. If there isn't a 2015 or 2016 application, select "Start Application" 	i has an existing 2016 application: ut you can make changes by selecting "Report a life change." select "Start Application" to look for a 2015 application, which oplication" to start a new 2016 application.
Start a client's new application To start a new application, enter the state in which your client wishes to purchase Marketplace coverage. Select Year Application state Select Year Select State	Look up a client's existing application To find client's existing Marketplace application, click th button below and enter the requested information on the page that follows. (This is for applications that have already been started. If you are starting a new application, please refer to the 'Start Application' featur on the left.)

• If you'd like to look up an existing application for a client or to confirm that an existing application does not exist for the client, enter information to look up an existing application, click "SEARCH"



• It is recommended you always search for an application before entering a new one to make sure that there are no duplicate applications. To bypass searching for an existing application, select "start a new one."

To find a client's existing M to enter their Marketplace	arketplace applicatio application ID.)	n, enter his or her info	ormation. (The easiest way to find an application
Application ID optional		Coverage year	State
		2015 •	MI
First name	Last n	ame	
Donald	Smith	I	
Date of birth	Social	Security Number (SS	N) optional
08/08/1980	673-3	32-0350	
MM/DD/YYYY		VAVAV	

- Click to agree to the Privacy & use of your information
- Click "TAKE ME TO THE APPLICATION"

HealthCare.gov	Individuals & Families	Small Businesses	Log in Español
Apply Get Results Get	Coverage		
Important Marketplac If the Marketplace has your email a enrollment. You can opt out of the	e emails address, we'll automatically send you im se communications at any time. To do t	portant information, updates, and remin nis, click on the "unsubscribe" link in the	nders about Marketplace footer of any Marketplace email.
Privacy & the use of yo	our information		
paying for coverage. We'll check yo doesn't match, we may ask you to coverage won't be asked questions	e as required by law, rour answers on tr our answers using the information in ou send us proof. We won't ask any questions s about citizenship or immigration statu	is form will only be used to determine e r databases and the databases of other f ons about your medical history. Househo s.	ngoning for nearn coverage or neip federal agencies. If the information old members who don't want
As part of the application process, of Homeland Security (DHS), and/o coverage if you want it and to give up to date. We'll notify you if we fir	we may need to retrieve your informati or a consumer reporting agency. We nee you the best service possible. We may a nd something has changed.	on from the Internal Revenue Service (IR d this information to check your eligibili lso check your information at a later tim	S), Social Security, the Department y for coverage and help paying for e to make sure your information is
Learn more about your data, or vie	ew the Privacy Act Statement.		
 I agree to have my information their information to be retrieved 	n used and retrieved from data sources ed and used from data sources.	for this application. I have consent for al	people I'll list on the application for
	TAKE ME TO TH	HE APPLICATION	



- Select "SINGLE" or MARRIED"
- Enter the number of Dependents claimed on 2016 tax return
- Click "CONTINUE"

HealthCare.g	OV Individuals & Families	Small Businesses
Apply Get Results	Get Coverage	
Before you	get started	
Fill in the information below	v about your household. Not applying for coverag	e in Michigan? <u>Change your state</u> .
Are you single or ma	rried? o	
SINGLE MARRIED		
How many tax deper Include all of your depende Don't include yourself.	idents, like your children, will you clair	m on your 2016 tax return? •
	CON	ITINUE

- Enter income you expect to make this year
- Answer "Yes/No" for the estimated income to be under \$49,000 for the household





- Answer "Yes/No" to the questions about people applying for coverage
- Click "CONTINUE"





• Click "NEXT" to start your application

HealthCare.gov	Individuals & Families	Small Businesses
Michigan Apply Get Results	Get Coverage	
	Return to enrollment website	
	GET STARTED	Start your application
	1 Privacy policy	You can apply for any of these people on this same application, even if they already
	2 Contact information	have health coverage now:
	3 Help applying for coverage	A + A + a
	4 Help paying for coverage	Yourself Other family Anyone on your same members federal income tax return
	5 Who needs coverage	(if you file one)
		All fields are required unless they're marked optional.
	 FAMILY & HOUSEHOLD 	
	ADDITIONIAL	You may need:
	INFORMATION	Names, birth dates, and income information for your family
	o REVIEW & SIGN	Social Security numbers (if they're available) for the people who want coverage
		NEXT



- Click to agree to the privacy policy
- Click "SAVE & CONTINUE"



- Complete the contact information
- Enter First, Middle and Last Name
- Enter Home Address
- Enter your Email address
- Enter Phone#
- Select "Yes" to read the notices online
- Select "No" if you wish to get paper notices
- Click "SAVE & CONTINUE"



	Return to enrollment website				
		Contact	informat	tion	
0	GET STARTED				
~	Privacy policy	lf we need to conta account (lf any of t	ct you, we'll use th nese fields are blar	is information from yo nk, you can add inform	our Marketplace nation here.) Don't enter
2	Help applying for	any letters with spe	cial characters, lik	e accents, tildes, etc.	atically send you
-	coverage	important inform	ation, updates, a	nd reminders about l	Marketplace
4	Help paying for coverage	enrollment. You a on the "unsubscrib	an opt out of these e" link in the foote	e communications at a r of any Marketplace e	ny time. To do this, click email.
5	Who needs coverage				
0	FAMILY & HOUSEHOLD	First name	Middle optional	Last name	Suffix optional
0	ADDITIONAL	Donald		Smith	Select 🔻
	INFORMATION	Date of birth			
0	REVIEW & SIGN	08/08/1980	m		
		MM/DD/YYYY			
		Email			
		Home address			
		Street address			Apt./Ste.# optional
		1777 3rd street			
		City	St	ate	ZIP code
		Detroit		Michigan	▼ 48201
		No home addr	ess optional		



~	Privacy policy	Is your mailing address the same	as you	ir home addr	ess?
2	Contact information	Yes			
3	Help applying for	No			
	coverage	Phone number	Ext.	. optional	Phone type optional
4	Help paying for coverage	728-459-8745			Home 🔻
5	Who needs coverage	XXX-XXX-XXXX			
		Second phone number optional	Ext.	optional	Phone type optional
	FAMILY & HOUSEHOLD				Select 🔻
,	ADDITIONAL INFORMATION	X0X-X0X-X0XX			
		Preferred spoken language optiona	al	Preferred w	ritten language optional
2	REVIEW & SIGN	English	•	English	
		We need to know the best way to c health coverage if you're eligible.	ontact	you about th	is application and your
		Do you want to read your notices	about	your applica	tion on this website?
		Yes, I want to read my notices	online.		
		No, I want to get paper notices	sent to	o me in the m	ail.

- If there are any variations to the home address you will see the screen below
- Select the correct address
- Click "CONTINUE"

GET STARTED		
 Privacy policy 	Is your mailing address the same as your home address?	
2 Conte	0	
Verify your he	ome address	
The U.S. Postal Servio A Helpy home address.	ce has different address information. Review and select your correct	
5 Who Street	We found: 1777 3RD ST DETROIT, MI 48226-2561	
o FAMII Select your home	address:	
ADDI INFOI 1777 3RD ST , DE 1777 3rd street ,	TROIT, MI 48226-2561 Detroit, MI 48201	
REVIE Other address No home address	5	
	CONTINUE	
	No, I want to get paper notices sent to me in the mail.	
	SAVE & CONTINUE	



- Select an option for "Help applying for coverage"
- Select the "Agent or broker" option for agent /broker assisted flow
- Click "SAVE & CONTINUE"

Michigan Apply Get Res	is Get Coverage	
	Return to enrollment website	
	Application ID: 130598236 G GET STARTED	your application on this website?
	 Privacy policy Contact information 3 Help applying for coverage Help applying for coverage 	∧ EDIT
	Help paying for coverage Who needs coverage Navigator	o from one of these people
	FAMILY & HOUSEHOLD Certified application counselor Non-Navigator assistance personnel INFORMATION Agent or broker None of these people	
	REVIEW & SIGN	SAVE & CONTINUE

- Select a security question
- Enter an answer to the question
- Click "SAVE & CONTINUE"

Michigan Apply Get Results Get Coverage	
📋 Return to enrollment website	
Application ID: 130598236	Non-Navigator assistance personnel Agent or broker None of these people
GET STARTED Privacy policy	∧ EDIT
 Contact information 3 Help applying for coverage 	You've told us another person is helping you complete the application.
4 Help paying for coverage 5 Who needs coverage	We need to make sure that only people who have your permission are viewing the application. Enter a security response. Choose only information that you'll know.
o FAMILY & HOUSEHOLD	Question 1 In what city or town was your first job?
 ADDITIONAL INFORMATION 	Answer 1 chicago
o REVIEW & SIGN	SAVE & CONTINUE



- Select one of the options regarding getting help to pay for the coverage
- Click "SAVE & CONTINUE"

Application ID: 130598236	Help paying	g for coverage	
GET STARTED Privacy policy	Do you want to find out if you can get help paying fo health coverage? Even working families can pay less for health coverage. You may be eligible for a		
 Contact information 			
 Help applying for coverage 	free or low-cost plan, or a monthly premiums right	free or low-cost plan, or a new kind of tax credit that can be used to lower your monthly premiums right away.	
4 Help paying for coverage	• Yes	You'll answer questions about your income to see what help you qualify for.	
Who needs coverage			
FAMILY & HOUSEHOLD	O No	You'll answer fewer questions, but you won't get help paying for coverage.	
ADDITIONAL INFORMATION	l'm not sure	Answer 2 questions, and we'll help you figure out	
REVIEW & SIGN		your next steps.	
	Next, you'll see a summa ask you questions about	ry of the information you've given us so far. Then, we'll your income to see what you qualify for.	
		SAVE & CONTINUE	
		SAVE & CONTINUE	

- Select the name of the applicant who needs coverage
- Click "SAVE & CONTINUE"


Application ID: 130598236	I'm not sure Your next steps.
GET STARTED Privacy policy	Next, you'll see a summary of the information you've given us so far. Then, we'l ask you questions about your income to see what you qualify for.
 Contact information Help applying for coverage 	~ ED
 Help paying for coverage 	M/h a manda reverse
5 Who needs coverage	who needs coverage
o FAMILY & HOUSEHOL	Who are you applying for health coverage for?
	Donald Smith only Donald Smith & other family members
O INCOME	
ADDITIONAL INFORMATION	Other family members, not Donald Smith

- Review the info for the applicant(s)
- Click "ADD A PERSON" if you would like to add another person to the application
- Click "SAVE & CONTINUE"



	Donald Smith only	
	O Donald Smith & other family members	
Application ID: 130598236	Other family members, not Donald Smith	
GET STARTED		
 Privacy policy 		
 Contact information 	You're applying for health c	overage for these
 Help applying for 	people	
coverage	Select "ADD A PERSON" below to add each me	ember of your household who's
 Help paying for coverage 	applying for health coverage.	
5 Who needs coverage	Donald Smith	EDIT REMOVE
o FAMILY & HOUSEHOLD	Date of birth 08/08/1980	
o INCOME		
o ADDITIONAL INFORMATION	ADD A PERSON	
o REVIEW & SIGN		SAVE & CONTINUE

The application will then progress to collect information on the applicant's Family and Household:

HealthCare.gov	Individuals & Families	Small Businesses
Michigan Apply Get Results		
	Return to enrollment website	
	Application ID: 130598236 GET STARTED FAMILY & HOUSEHOLD Donald Smith More about this household Summary NICOME ADDITIONAL INFORMATION REVIEW & SIGN	<section-header><section-header><section-header><section-header><section-header><section-header><section-header><text><text><text><text></text></text></text></text></section-header></section-header></section-header></section-header></section-header></section-header></section-header>



• Click "OK"

HealthCare gos	Individuals & Families Small Businesses	(****
A new MART		
	Inportant information about how to complete this section Provide the fraction of Assacht of Section applications are strated. If you tag in the section of the asy to charge it there, put if and a successes of the interview assacht of the section.	
	Contraction of the Contraction o	K.

- Enter the sex of the applicant
- Click "SAVE & CONTINUE"

Michigan Apply Get Results Get Coverage	
📋 Return to enrollment website	
	All fields are required unless they're marked optional.
Application ID: 130598236	
Set started	You may need: > Social Security numbers (or document numbers for any people with eligible immigration status who need coverage)
FAMILY & HOUSEHOLD	> Birth dates
1 Donald Smith	
2 More about this household	A BACK TO FAMILY & HOUSEHOLD
3 Summary	
o INCOME	Donald Smith's information
 ADDITIONAL INFORMATION 	What is Donald Smith's sex?
o REVIEW & SIGN	Male Female
	SAVE & CONTINUE



- Enter the Social Security number for the applicant
- Answer "Yes/No" to the name on the Social Security card
- Click "SAVE & CONTINUE"

Michigan Apply Get Results Get Coverage	
📋 Return to enrollment website	e
Application ID: 130598236	Donald Smith's information
Set started	We need a Social Security number (SSN) if you want health coverage and have
SAMILY & HOUSEHOLD	an SSN or can get one. We use SSNs to check income and other information to see who is eligible for help paying for health coverage. If Donald Smith
1 Donald Smith	needs help getting an SSN, visit socialsecurity.gov, or call Social Security at 1- 800-772-1213. TTY users should call 1-800-325-0778.
2 More about this household	
3 Summary	Enter Donald Smith's Social Security number
o INCOME	***.**.0350
o ADDITIONAL INFORMATION	Is Donald Smith the same name that appears on his Social Security card?
o REVIEW & SIGN	Yes No
	SAVE & CONTINUE

- Answer "Yes/No" to the U.S. Citizen/ U.S. national question
- Click "SAVE & CONTINUE"



Return to enrollment website	
	Social Security number optional +++.++.0350
Application ID: 130598236	2006/2007
GET STARTED	Is Donald Smith the same name that appears on his Social Security card?
FAMILY & HOUSEHOLD	⊖ No
1 Donald Smith	▲ EDIT
2 More about this household	
3 Summary	You don't have to be a U.S. citizen or U.S. national to qualify for health coverage.
o INCOME	Select "no" to view a list of other eligible immigration statuses, and choose the status that best describes yours.
 ADDITIONAL INFORMATION 	Is Donald Smith a U.S. citizen or U.S. national?
 REVIEW & SIGN 	Yes No

- Answer "Yes/No" to the Household questions
- Click "SAVE & CONTINUE"



Return to enrollment website	
Application ID: 130598236	Donald Smith's household information
GET STARTED	Does Donald Smith plan to file a federal income tax return for 2016? You don't have to file taxes to apply for coverage, but you'll need to file next year if you want to get a premium tax credit to belo nay for
FAMILY & HOUSEHOLD	coverage now.
1 Donald Smith	Yes
2 More about this household	○ No
3 Summary	Is Donald Smith married?
o INCOME	Yes
 ADDITIONAL INFORMATION 	
o REVIEW & SIGN	Will Donald Smith claim any dependents on his federal income tax return for 2016?
	() Yes
	No
	Will Donald Smith be claimed as a dependent on someone else's tax
	Yes
	lo No

- Answer "Yes/No" to the children under 19 living with the applicant question
- Click "SAVE & CONTINUE"

Michigan Apply Get Results Get Coverage					
Return to enrollment website					
Application ID: 130598236	 Yes ● No ▲ EDIT 				
 FAMILY & HOUSEHOLD Donald Smith More about this household Summary 	Does Donald Smith live with one or more children under age 19 and is he the main person taking care of that child or children? Learn more about parent and caretaker relatives				
INCOME ADDITIONAL INFORMATION	Select "Yes" if this person cares for a child under 19—like a son, daughter, or other tax dependent. Some adults can get more help paying for coverage if they take care of a child.				
o REVIEW & SIGN	© №				



- Answer "Yes/No" to the Hispanic Origin question
- Select the race of the applicant
- Click "SAVE & CONTINUE"

/ Michigan	Apply			
		Return to enrollment website		
		Application ID: 130598236	Donald Smith's race/ethni	city S. Department of Health and Human
		GET STARTED	Services (HHS) better understand and impr Americans. Providing this information won'	ove the health of and health care for all t impact your eligibility for health
		FAMILY & HOUSEHOLD	coverage, your health plan options, or your	costs in any way.
		1 Donald Smith	Is Donald Smith of Hispanic, Latino, o	r Spanish origin? optional
		2 More about this household	Yes No	
		3 Summary	What is Donald Smith's race? (check all	that apply) optional
		o INCOME	American Indian or Alaska Native	Native Hawaiian
		o ADDITIONAL INFORMATION	Black or African American	Other Pacific Islander
			Chinese	Samoan
		 REVIEW & SIGN 	Filipino	Vietnamese
			Guamanian or Chamorro	Vhite
			Japanese	Other
			Korean	
				SAVE & CONTINUE

- Answer the questions on physical disability
- Click "SAVE & CONTINUE"



Return to enrollment website	
Application ID: 130598236	More about this household
GET STARTED	Do any of these people below have a physical disability or mental health condition that limits their ability to work, attend school, or take
FAMILY & HOUSEHOLD Donald Smith	Care of their daily needs? optional If a person needs help only because they're too young to do these things for themselves, don't select their name.
2 More about this household	Learn more about how to answer this guestion
3 Summary	None of these people
o INCOME	Do any of these people need help with activities of daily living (like bathing, dressing, and using the bathroom), or live in a nursing home, or other medical facility? <i>outional</i>
ADDITIONAL INFORMATION	Donald Smith
o REVIEW & SIGN	None of these people
	Were any of these people found not eligible for Medicaid or the Children's Health Insurance Program (CHIP) in the past 90 days? Or, were any of them found not eligible for Medicaid or CHIP due to their immigration status since October 1, 2013?
	Check the box only if a person was found not eligible for this coverage by their state, not by the Marketplace.
	Donald Smith None of these people

- Select the appropriate answer for American Indian or Alaska Native
- Click "SAVE & CONTINUE"

Michigan Apply Get Results Get Coverage	0
Return to enrollment website	e
Application ID: 130595236	Were any of these people found not eligible for Medicaid or the Children's Health insurance Program (CHP) in the past 90 days? Or, were any of them found not eligible for Medicaid or CHIP due to their immigration status since October 1, 2013? Check the box only if a person was found not eligible for this coverage by their rates on the the Medicalence
FAMILY & HOUSEHOLD Donald Smith Mousehold	Learn more about how a convert this question Donald Smith None of these people
3 Summary	∧ EDIT
o ADDITIONAL INFORMATION	Are any of these people American Indian or Alaska Native?
o REVIEW & SIGN	SAVE & CONTINUE



- Review the Summary of the information
- Click "SAVE & CONTINUE"

Return to enrollment website Application ID: 130598236 G ET STARTED Review family & household information	
Application ID: 130598226	
GET STARTED Review family & household information	
FAMILY & HOUSEHOLD Household Members	EDIT
 More about this household Donald Smith's information 	
3 Summary Sex Social security number Name on SSN Card Donald Smith	
o INCOME U.S. citizen or U.S. national	
O ADDITIONAL Yes INFORMATION Home address Mailing address	
o REVIEW & SIGN 1777 3RD ST Same as home address DETROIT, MI 482262501	
Will be claimed as a dependent No	
Will file a 2016 income tax return Married Yes No	
Tax dependents claimed for 2016 None	
Hispanic, Latino, or Spanish origin No	
Race White	
Donald Smith More about this household	EDIT
More about this household Has a disability	
3 Summary Donald Smith No	
Needs help with activities of daily living	
O ADDITIONAL Donald Smith No	
INFORMATION Is American Indian or Alaska Native	
o REVIEW & SIGN Donald Smith No	

In the following screens you would need to enter the income information



HealthCare.gov	Individuals & Families	Small Businesses
Michigan Apply Get Results	Get Coverage	¢
	Return to enrollment website	
	Application ID: 130598236	Income
	GET STARTED	We ask for current information for everyone in your family and household to make sure you get the most function and the sure you get the sure
	FAMILY & HOUSEHOLD	Denetits possible. All fields are required unless the/re marked optional.
	1 Donald Smith 2 Summary	
	 ADDITIONAL INFORMATION 	You may need: > Pay study > W2 forms
	 REVIEW & SIGN 	> Information about income
		NEXT

- Review the Employer info
- Check the box to confirm the information is correct
- Click "SAVE & CONTINUE"

Michigan Apply Get Results Get Coverage								
Retu	urn to enrollment website							
		 W-2 forms Information about 	tincome					
Applicati	ion ID: 130598236				^ BAC	К ТО ІNCOME		
🥥 GE	T STARTED				_			
I FA	MILY & HOUSEHOLD	Donald S	mith's	income	e infor	mation		
	COME					-		
2 Su	immary	Review our r edit if neces	ecords o sary.	f Donald S	Smith's ii	ncome, and		
o AD INI	DDITIONAL FORMATION	Income source	Amount	How often?	Hours per week	Actions		
o RE	VIEW & SIGN	Job ABC Corp.	\$2,261.88	Monthly		EDIT REMOVE		
		This information	is correct.					
					SAVE			

- If you need to add additional income click "Add Income for Applicant Name"
- Click "SAVE & CONTINUE"



Michigan Apply Get Results			(3) HEL
	Return to enrollment website	e	
		Job \$2,261.88 Monthly EDIT REMOVE ABC Corp.	
	Application ID: 130598236	✓ This information is correct.	
	GET STARTED	∧ EDIT	
	FAMILY & HOUSEHOLD		
		Does Donald Smith have any of the following	
	1 Donald Smith	income?	
	2 Summary	Learn more about income Job Retirement Rental or royalty income Self-emoloyment Pension Farming or fishing income	
	o ADDITIONAL INFORMATION	Social Security benefitis Capital gains Alimony received Unemployment Investment income Other income	
	o REVIEW & SIGN	Job \$2,261.88 Monthly EDIT REMOVE	
		ADD INCOME FOR DONALD SMITH	
		SAVE & CONTINUE	

- Answer "Yes/No" to the deductions question
- Click "SAVE & CONTINUE"





- Answer "Yes/No" to the estimated income for the application in 2016
- Click "SAVE & CONTINUE"

Return to enrollment website	
	deductions?
	Learn more about deductions
Application ID: 130598236	Alimony Student loan interest Other
GET STARTED	If Donald Smith pays for certain things that can be deducted on an income tax return, telling us about them could make the cost of health insurance a little lower.
FAMILY & HOUSEHOLD	Yes
1 Donald Smith	∧ EDIT
2 Summary	
o ADDITIONAL INFORMATION	Based on what you told us, if Donald Smith's income is steady month-to-month, then it's about \$27,142.56
o REVIEW & SIGN	will get in 2016?
	Ves No

- Review the income information
- Click "SAVE & CONTINUE"

Application ID: 130598236	Donald Smith's inco Donald Smith's total income in \$27,142.56	me summa	ry Edit		
FAMILY & HOUSEHOLD					
INCOME Depald Solth	Current monthly income		EDIT		
2 Summary	Income source	How much	How often		
o ADDITIONAL INFORMATION	Job ABC Corp.	\$2,261.88	Monthly		
 REVIEW & SIGN 					
	Current monthly income \$2,261.88				
		6	SAVE & CONTINUE	} —	



- Review the income summary
- Click "SAVE & CONTINUE"

Michigan Apply Get Results	Get Coverage		
	Return to enrollment website		
	Application ID: 130598236	Current monthly income \$2,261.88	
	 FAMILY & HOUSEHOLD INCOME Donald Smith Summary 	Income summary	▲ EDIT
	ADDITIONAL INFORMATION REVIEW & SIGN	Donald Smith Yearly income	EDIT
	C RENEW & SIGN	\$27,142.56 Monthly income \$2,261.88	
			SAVE & CONTINUE

In the following screens you would need to enter additional information about the applicant and his/her family

HealthCare.gov	Individuals & Families Small Businesses
Michigan Apply Get Results	Get Coverage
	a Return to enrollment website
	Application ID: 130598236 Additional
	© GET STARTED Information
	FAMILY & HOUSEHOLD your family to make sure we match you with the best uniship programs to funger your family to make sure we match you with the best
	ADDITIONAL All fields are required unless they're marked optional. INFORMATION
	1 Donald Smith 2 Other questions > Information about your current health coverage
	Information about any job-related coverage you and your family may be able to REVIEW & SIGN get, even if you're not enrolled in it
	If you are eligible for insurance from an employer, you'll need information about the plans they offer
	How can I get my employer's coverage information? You can use the <u>Employer Coverage Too</u> to get the information you'll need. Download the form and take it to your employer's human resources office to complete.
	NEXT



- Select an option for health coverage; if the applicant does not have any additional coverage then select "None of these"
- Click **"SAVE & CONTINUE**"

Michigan Apply Get Results		
	Return to enrollment website	
	Application ID: 130598236 G GET STARTED G FAMILY & HOUSEHOLD G INCOME ADDITIONAL INFORMATION 1 Donald Smith 2 Other questions 0 REVIEW & SIGN	BACK TO ADDITONAL INFORMATION Is Donald Smith enrolled in health coverage from any of the following? (Don't check the box if coverage will end on or before 01/24/2016.) Earm more about these types of coverage Michigan's Medicaid Program Michigan's CHIP Program Medicare TRICARE (Don't choose this if you have Direct Care or Line of Duty) VA health care program Peace Corps Individual insurance (non-group coverage) None of these SAVE & CONTINUE

- Answer "Yes/No" for COBRA question
- Click "SAVE & CONTINUE"

Michigan Apply Get Results Get Coverage	
Return to enrollment website	
	VA health care program
	Peace Corps
Application ID: 130598236	Individual insurance (non-group coverage)
GET STARTED	None of these
SAMILY & HOUSEHOLD	∧ EDIT
⊘ INCOME	
ADDITIONAL INFORMATION	Is Donald Smith currently eligible for health coverage through a job (even if it's through COBRA or from
1 Donald Smith	another person's job, like a spouse)?
2 Other questions	Select "Yes" if you could've enrolled in employer coverage for this year, even if the enrollment period for the employer coverage is over. <u>Learn more about</u>
o REVIEW & SIGN	how to answer this question.
	Yes
	○ No
	SAVE & CONTINUE



- Select an option for health coverage from job during 2016
- Click "SAVE & CONTINUE"

Michigan Apply Get Results Get Coverage	
📋 Return to enrollment website	
	another person's job, like a spouse)?
Application ID: 130598236	Select "Yes" if you could've enrolled in employer coverage for this year, even if the enrollment period for the employer coverage is over. <u>Learn more about</u> how to accure this question
Set started	
FAMILY & HOUSEHOLD	Ves No
ADDITIONAL INFORMATION	∧ EDIT
1 Donald Smith	Will Donald Smith be eligible for health coverage
2 Other questions	from a job during 2016 (even if it's through COBRA or from another person's job, like a spouse)?
O REVIEW & SIGN	○ Yes
	No
	🔿 l don't know
	SAVE & CONTINUE

- Enter information about the Employer
- Click "SAVE & CONTINUE"

Michigan Apply Get Results			
	Return to enrollment website		
	Application ID: 130598236 GET STARTED FAMILY & HOUSEHOLD INCOME ADDITIONAL INFORMATION Donald Smith Other questions REVIEW & SIGN	Tell us more about ABC Corp Street address optional 1779 3rd street City optional Detroit Michigan T28-549-7812 Employer Identification Number (EIN) optional 728-5661853 xx.00000x	EDIT Suite number optional ZIP code optional 48201 al SAVE & CONTINUE



- Select the appropriate option for recently lost health coverage (*this is an optional question*)
- Click "SAVE & CONTINUE"

Michigan Apply Get Results Ge	t Coverage			
	Return to enrollment website			
		City optional	State optional	ZIP code optional
		Detroit	Michigan 🔻	48201
	Application ID: 130598236	Employer's phone numbe	r Ext. optiona	
	GET STARTED	728-549-7812		
	A FAMILY & HOUSEHOLD			
	•	Employer Identification N	umber (EIN) optional	
		79-5661853		
	ADDITIONAL INFORMATION	XX-3000000X		
	 Donald Smith 			^ EDIT
	2 Other questions			
		Did any of these	people recently los	e health
	o REVIEW & SIGN	coverage? optional		e neurin
		Donald Smith		
		None of these people		
			_	
				SAVE & CONTINUE

- Select the appropriate option for people losing coverage in next 60 days (*this is an optional question*)
- Click "SAVE & CONTINUE"



wittingen		
	Return to enrollment website	
	Application ID: 130598236 G GET STARTED FAMILY & HOUSEHOLD MICOME ADDITIONAL INFORMATION ADDITIONAL	▲ EDIT Did any of these people recently lose health coverage? optional □ Donald Smith ♥ None of these people ▲ EDIT
	Other questions REVIEW & SIGN	Are any of these people losing health coverage in the next 60 days? optional lear more about losing health coverage Donald Smith None of these people

- Answer recently married question (*this is an optional question*)
- Click "SAVE & CONTINUE"

Return to enrollment website	
Application ID: 130598236 GET STARTED FAMILY & HOUSEHOLD ADDITIONAL INFORMATION Donald Smith Other questions REVIEW & SIGN	None of these people losing health coverage in the next 60 days? <i>optional</i> Learn more about losing health coverage Donald Smith None of these people recently get married? <i>optional</i> Donald Smith None of these people Accounting
	Application ID: 130598236 GET STARTED FAMILY & HOUSEHOLD INCOME ADDITIONAL INFORMATION Donald Smith Other questions O REVIEW & SIGN

- Answer recently adopted question (this is an optional question)
- Click "SAVE & CONTINUE"



Michigan Apply Get Results Get Coverage	
📋 Return to enrollme	nt website
Application ID: 130598234 G GET STARTED G FAMILY & HOUS G INCOME ADDITIONAL INFORMATION Donald Smith 2 Other questions o REVIEW & SIGN	None of these people FOLD Did any of these people recently get married? optional Donald Smith None of these people A EDIT A EDIT Have any of these people recently been adopted, placed for adoption or placed for foster care? optional Donald Smith Donald Smith None of these people SAVE & CONTINUE

- Answer "recently gain eligible immigration status" question (this is an optional question)
- Click "SAVE & CONTINUE"

Return to enrollment website	
Application ID: 130598236	∧ EDIT
GET STARTED	There are a fall and a second share a desired
FAMILY & HOUSEHOLD	placed for adoption or placed for foster care? <i>optional</i>
	Donald Smith
ADDITIONAL INFORMATION	· more of sites people.
✓ Donald Smith	∧ EDIT
2 Other questions	
o REVIEW & SIGN	Did any of these people recently gain eligible immigration status? optional
	Donald Smith
	None of these people
	SAVE & CONTINUE



- Answer "recently moved" question (*this is an optional question*)
- Click "SAVE & CONTINUE"

📋 Return to enrollment web	site
Application ID: 130598236 Set STARTED FAMILY & HOUSEHOLD	► EDIT Did any of these people recently gain eligible immigration status? optional Donald Smith None of these people
 INCOME ADDITIONAL INFORMATION Donald Smith Other questions 	EDIT Did any of these people recently move? optional If a people descent of the people recently move?
o REVIEW & SIGN	an environe person is moving out-or-state, consider appying for coverage in your new state first to prevent a temporary gap in coverage. Learn more about what to do when moving out-of-state Donald Smith None of these people

- Answer if any of the applicants recently got released from incarceration (detention or jail), (*this is an optional question*)
- Click "SAVE & CONTINUE"

🚔 Datum ta annullarant anhaite	
Return to enroiment website	
Application ID: 130598236 G GET STARTED FAMILY & HOUSEHOLD INCOME ADDITIONAL	EDIT Did any of these people recently move? optional If an enrolled person is moving out-of-state, consider applying for coverage in your new state first to prevent a temporary gap in coverage. Learn more shout what to do when moving out-of-state Donald Smith None of these people
INFORMATION Donald Smith Other questions	▲ EDIT
o REVIEW & SIGN	Donald Smith Donald Smith None of these people SAVE & CONTINUE



- Answer 2014 tax filing question (this is an optional question)
- Click **"SAVE & CONTINUE**"

Michigan Apply Get Results Get Coverage	
Return to enrollment website	
Application ID: 130598236	Donald Smith None of these people C EDIT
C GET STARTED FAMILY & HOUSEHOLD FAMILY & HOUSEHOLD ADDITIONAL INFORMATION Donald Smith C Other questions REVIEW & SIGN	Donald Smith, did your household file a 2014 tax return and reconcile any premium tax credit you used? optional Yes, 2014 premium tax credits were reconciled Check the box only if all of these apply to you: You used advance payments of premium tax credits (APTC) in 2014 to help lower your costs for Marketplace coverage. The tax filer for your household filed a federal income tax return for 2014. The tax filer dompared the amount of APTC used in 2014 to the rest of
	the tax return information. If all of these don't apply to you, select "SAVE & CONTINUE" without checking the box above. <u>Learn more about tax filing</u> . SAVE & CONTINUE

In the following screen you will review your application and digitally sign it

HealthCare.gov	Individuals & Families Small Busines	ses
Michigan Apply Get Results	Get Coverage	
	Return to enrollment website	
	Application ID: 130598236 C GET STARTED FAMILY & HOUSEHOLD ADDITIONAL ADDITIONAL ADDITIONAL REVIEW & SIGN REVIEW & SIGN Review application Sign & submit	N & S sign nutes to review the information you your submit your final application.

- Review the application
- Click "SAVE & CONTINUE"



Michigan Apply Get Denuity	0et Coverage		0
	Return to enrollment website		
		Household Members	
	Application ID: 130598236	Donald Smith's information	
	GET STARTED	Sex Social security number Name on SSN Card	
	FAMILY & HOUSEHOLD	male (Jane Lonaid Jmith	
		U.S. citizen or U.S. national Yes	
	ADDITIONAL INFORMATION	Home address Mailing address	
	REVIEW & SIGN	1777 3RD ST Same as home address DETROIT, MI 40206 784	
	1 Review application	Will be claimed as a dependent	
	2 Sign & submit	No	
		Will file a 2016 income tax return Married Yes No	
		Tax dependents claimed for 2016	
		None	
		No	
		Race	
		More about this household	
		Hes a disability	
		Donald Smith No	

	Needs help with act	ivities of daily living		
Application ID: 130598236	Donald Smith	No		
GET STARTED	Is American Indian of Donald Smith	or Alaska Native		
S FAMILY & HOUSEHOLD				
	Income			
ADDITIONAL INFORMATION				
REVIEW & SIGN	Donald Smith		TION	
1 Review application	Expected yearly incor \$27,142.56	me in 2016		
2 Sign & submit				
	Income source	How much	How often	
	Job: ABC Corp.	\$2,261.88	Monthly	
	Monthly income \$2,261.3	88		



	Additional inform	ation		
Application ID: 130598236	Donald Smith's insuran	ce	TION	
GET STARTED	Currently offered health co	verage from a job		
S FAMILY & HOUSEHOLD	No Offered health coverage fro	m a job in 2016		
Ø INCOME	No			
ADDITIONAL INFORMATION	Special enrollment		EDIT	
REVIEW & SIGN	Recently lost health cover	nge		
1 Review application	Donald Smith	No		
 ago a subme 	Will lose health coverage in	n the next 60 days		
	Donald Smith	No		
	Married recently			
	Donald Smith	No		
	Recently adopted placed i	or adoption, or placed for foster care		
	Donald Smith	No		
	Recently gained eligible in Donald Smith	Imigration status		
INFORMATION				
O REVIEW & SIGN	Recently moved			
1 Review application	Donald Smith	No		
 address sensitive 	Recently released from inc	arceration (jail or prison)		
	Donald Smith	No		
		SAVE & CONTIN		
		SAVE & CONTIN		

- Review the statements and select "Agree or Disagree"
- Click "SAVE & CONTINUE"



Application ID: 130598236 Read these statements, and select whether you agree or disagree. Image:
I know that I must tell the program I'll be enrolled in if information I listed on this application changes. I know I can make changes in my Marketplace account or by calling 1-800-318-2596. TTY users should call 1-855-889-4325. I understand that a change in my information could affect my eligibility for member(s) of my household. Agree Disagree
SAVE & CONTINUE

- Review the statements and select "Agree or Disagree"
- Enter the applicant's name in the electronic signature box
- Click "SUBMIT APPLICATION"

Michigan Apply Get Results		
	Return to enrollment website	
	Application ID: 130598236	Sign & submit
	GET STARTED	Read this statement, and check whether you
	FAMILY & HOUSEHOLD	agree or disagree.
		I'm signing this application under penalty of perjury, which means I've
	ADDITIONAL INFORMATION	provided true answers to all of the questions to the best of my knowledge. I know that I may be subject to penalties under federal law if I intentionally provide false or untrue information.
	REVIEW & SIGN	Agree
	 Review application 	O Disagree
	2 Sign & submit	
		Donald Smith's electronic signature
		Donald Smith
		Enter your name in the box above
		SUBMIT APPLICATION



- Eligibility results will be displayed
- Click "VIEW ELIGIBILITY RESULTS (PDF)"
- A PDF will open up in a separate window with the eligibility results about (18 pages or more)

🦯 Michigan	Apply Get Results			
		Eligibili Results based on your ap enrollment. <u>Learn more a</u> We've successfully p Step 1: View)	plication (ID 130598236) submit about your eligibility results	S ted on 11/25/2015. Follow these steps below to complete your
		This section gives a qu information. Continue	uick snapshot of your eligibility. I to Step 2.	t's important to view your full "Eligibility Results" for more detailed
		Donald Smith	O Eligible	For Marketplace health plans For up to \$47 in premium tax credits for your household For lower copayments, coinsurance, and deductibles (cost-sharing reductions) on Silver plans
		Step 2 : View	Your "Eligibility Res	ults"
		Your "Eligibility Resu coverage, costs, dea Step 3 to enroll in co VIEW ELIO	ults" contain important informat odlines, and next steps. If you're overage after you review your re GIBILITY RESULTS (PDF)	ion about your Marketplace coverage, including your eligibility for eligible for coverage through a Marketplace plan, you'll continue to esults.
		Step 3: Contin	nue to enrollment	
		You've finished and enroll in coverage. RETURN TO	submitted your application, and	d viewed your "Eligibility Results." Next, you'll choose a plan and

The PDF will look like this





Donald Smith

1777 3RD ST

DETROIT, MI 48226-2561

Department of Health and Human Services 465 Industrial Boulevard London, Kentucky 40750-0001

Nov 25, 2015

Application Date: November 25. 2015

Please note: You will not be able to click on "Return to Enrollment Website" unless you have viewed your eligibility

- Click "RETURN TO ENROLLMENT" Website to continue with the application
- You will now directed to the Marketplace
- Select the primary applicant
- Answer "Yes/No" to the Tobacco usage question
- Click "Continue"



One more thi	ng	
Thanks for y more inforn enrollment.	our patience. nation to cont	We just need a little inue with your
Who is the primar Norvax Tester	y applicant for this ir	isurance policy?
Has Norvax used months? Yes O No	tobacco products 4 o	r more times per week in the past 6
A Back to	Results	Continue ►
		Π

- Check the box "I have read and accept above disclaimer"
- And digitally sign the application
- Click "Accept and Sign"



enrolled in coverage through this Marketplace and whose premium for coverage is paid in whole or in part by advance payments.

If any of the above changes. I understand that it may impact my ability to get a premium tax credit.

I also understand that when I file my 2016 federal income tax return, the Internal Revenue Service (IRS) will compare the income on my tax return with the income on my application. I understand that if the income on my tax return is lower than the amount of income on my application, I may be eligible to get an additional premium tax credit amount of income on my application. On the other hand, if the income on my tax return is higher than the amount of income on my application. I may owe additional federal income tax.

I have read and accept the above disclaimer

Signatures

Type your name as displayed below to authorize GoHealth to sign and submit this application to the federal marketplace on your behalf.

Norvax Tester

✓ Accept and Sig

- You will be taken to the Enrollment Summary page
- In BrokerOffice, pull up the lead for which you submitted the application
- Click the Plan Info tab to see all information for the plan



HOME LEADS REPORT	SUPPORT RESO	URCES		
Lead Search	Contact Info	Plan Info		
Search your leads below: Keywords:	Application Progress			ADD APPLICATION INFO
SEARCH	Agent of record	No Agent ID (N/A)		
	Carrier	Premier Health One	Create Time	8/3/2015 03:33 PM EDT
Advanced Search	Plan ID	N/A	Last Updated	8/3/2015 03:39 PM EDT
	Plan Name	Premier Health One Bronze 5500		
	Plan Type	Medical		
	Exchange Type			
	# Applicants			
	APTC	N/A		
	Premium Submitted	227.12		
	Deductible	\$5,500		
	Copay	\$30		
	Requested Effective			
	Initial Payment Method		Last Completed Page	Applicant Information
	Succeeding Payment Method		Percent Complete	100%
	E-Sign date	08/03/2015	Payment Collected	
	Assisted App Status	Applicant Submitted		
	FFM Transaction ID	N/A		
	FFM Application ID	N/A		
		Application A	Actions	



Off-Exchange Enrollment:

Please Note: If you select an off-exchange major medical plan and ancillary plan(s) then you would need to complete only one application.

• To find non-tax credit eligible plans, click on "No" below the Tax Credit Eligible filter on the left side of the screen, or

icon

(§) Tax Credit Eligible

- Pick a plan that does not have
- Click "Continue"

10 Plans found Show All Plans	Showing 10 Quote result Estimated m	of 82 plans s is for 1 appli ionthly cost s	starting at <u>\$207.</u> cant in TX. (<u>Edit</u> savings of \$157. (29 a month . :) 00 applied. (<u>Ec</u>	lit)	
Shop by	SORT PLANS BY	tremium			Retur	n to your selected plans
Carrier >			Land Sc			
Deductible >	SCOTT&WH	TE PPO 50	and White			
Copayment >		Plan ID): 37755TX00300	001		YOUR MONTHLY PREMIUM
Max Out-Of-Pocket 🔉	Plan Type	Deductible	PCP Visit Copay	Max Out-Of-	Plan Details	\$207.29
Plan Type 🔉				Pocket		
Plan Categories 🔉	PPO	\$5,000	\$30	\$6,000	View	Continue
Monthly Premium 🔉	Compare	S Silver				
Tax Credit Eligible 🗸						
🗆 Yes	SCOTT&WH	Scott a	and White			
✓ No	MARKEN HEALTH PLAN	Plan ID): 37755TX00200	001		YOUR MONTHLY PREMIUM
Pediatric Dental 🔉	Plan Type	Deductible	PCP Visit Copay	Max Out-Of- Pocket	Plan Details	\$209.90
HSA Eligible 🔉	PPO	\$5,000	N/A	\$6,600	View	Continue
	Compare	B Bron:	ze	🐠 HSA Eligi	ble	

- Review the selected plan info
- Click on "Change" link or Click "Back to Plans" button to go back to the plans page



• Click "Begin Online Enrollment" to begin the application

Your Shopping Cart			
3 Applicants / TX / <u>Edit Your Information</u>			
Your Selected Plans			
Plan	Plan Type	Applicants	Price
Scott AWHITE Scott and White Scott and White Health Plan Silver 3000 Silver HMO <u>View Full Details</u> Effective Date: 01/01/2016	Health	 ✓ Harry Truman ✓ Your Spouse ✓ Dependent (10/15/2010) 	\$1,530.90 / Month <u>Change</u>
		Total Month	ly Cost \$1,530.90

- Complete all the required information and click "Continue" at the bottom of the page
 - Note: Be sure to provide an accurate Social Security Number for the applicant.



Your selected plan	Applicant	Coverage	Other	Review	Confirmation
SCOTT&WHITE HEALTH PLAN	* = Required fie	ds			
Plan Name PPO 5000	Applicant	Informatio	n Section		
\$254.31	First Name: *	Mic	ldle Name: Last	Name: *	
Coverage Start Date 01-03-2016	mr		tes	ting	
Printable copy (pdf)	Cuffin				
Save and quit application					
Norton CCURCO CONTON	Social Security	Number: *0			
	Date of Birth: 1	- 1986			
	Age: *				
	Gender: * O Female 🛛 @	Male			



Contact Information Section

Residential Address: *	Apartment:
City: *	
County: *	State: *
BELL	ТХ
Zip: * 76501	
Home Phone Number: *	Mobile Phone Number:

Do you have a separate mailing address? *

- The Plan Coverage information will be displayed. You will also see a disclaimer regarding the Affordable Care Act's requirement for pediatric dental. The applicant can choose to add or decline dental coverage here.
- Once a pediatric dental coverage option is selected, click "Continue"



Your selected plan	Applicant	Coverage	Other	Review	Confirmation
SCOTT&WHITE HEALTH PLAN	*= Required field	ds			
Plan Name PPO 5000 Monthly Premium	Coverage I	nformation	Section		
\$254.31	Plan Choice: *	Effe	tive Date: *		
Coverage Start Date 01-03-2016	PPO 5000	01	- 03 - 20	16	
Printable copy (pdf)					
<u>Save and quit</u> application	Section Sectio	um: *			
	Dental				
	The Affordab each membe	le Care Act (ACA) re r on this insurance	quires us to be re plan have coverag	asonably assured t ge for pediatric den	hat you and tal services



- Provide a response regarding replacement coverage, then click "Continue"
- If the applicant is purchasing a policy that replaces an existing Scott & White health plan, the policy number for the previous plan is required



				TIM TURNER IS ASSISTING	MRTESTING@TEST123.COM
Your selected plan	⊘ Applicant		Other	Review	Confirmation
SCOTT&WHITE HEALTH PLAN	* = Required fie	lds			
Plan Name					
PPO 5000	Replacem	ent Coverag	e Informat	tion	
Monthly Premium					
\$254.31	Will this insur	ance replace any cu	irrent health insu	rance policy with	Scott & White
Coverage Start Date	Health plan o	r Insurance Compar	ny of Scott & Whit	:e? *	
01-03-2016	○ Yes ○ N	0			
Printable copy (pdf)					
Save and guit					
application	Back				Continue
	Back				Continue
4					
ered by VeriSign					

- Complete "First Name" & "Last Name"
- Complete "Confirm First Name" & "Confirm Last Name"
- Complete "Signature"
 - Note: The signature must match the first and last name.
- Click "Continue"



Your selected plan	Applicant	⊘ Coverage	⊘ Other	Review	Confirmation
SCOTT&WHITE HEALTH PLAN	* = Required fi	elds			
Plan Name PPO 5000	Terms				
Monthly Premium \$254.31	Terms				
Coverage Start Date 01-03-2016 Printable copy (pdf) Save and quit	Important: declined, yo is electronic month in w obtain futu	If your initial payme our policy will not be cally declined your p rhich the draft was d re coverage. ACH ret	nt by Credit/Debit issued. If an ongo olicy will be termin eclined. A new app curns must be paio	Card is electronica ping ACH bank draft nated back to the f plication will be read d with certified fun	ally ft payment first of the quired to ds
	Authorizat	will be assessed a \$3 tion Agreement for ite Health Plan (SWH	0 fee. Payments P) Individual & Far	milv plans are pre-	paid health 🔻
	Upon review The initial n issuance of amount and ICSW will nd law. I hearb current, tru valid as the	w of my application, nonthly premium pa a policy and a notifi d the deadline for re ot approve or deny r by certify that to the thful and complete.	I will receive notifi yment must be pa cation will be sent mittance prior to f ny application on best of my knowle A photographic co	icaton, by mail, of aid in advance prio which includes th the effective date of any basis which is dge the answers g opy of this authoriz	my coverage. In to the e premium of coverage. prohibited by given here are zation shall be

First Name:	Last Name:	
L		•
Confirm First Name:	Confirm Last Name	e:
		
Signature: *		
mr testing		
Back		Continu



• Review the information and click "Finish"



- Enrollment summary will be displayed and the status of the application will update to "Enrolled"
- Click "View Details" link to see the full details of the plan and coverage


hrollment Summary		
Applicant / Male / 28 / TX / <u>Edit Your Information</u>		
ompleted Enrollments		
Plan	Plan Type	Enrollment Status
SCOTT&WHITE HEALTH PLAN Scott and White PPO 5000	Health	Enrolled
PPO View Details		

- In BrokerOffice, pull the Lead for which you just submitted the application
- Under the "Plan info" tab you can see the plan information



Lead Search	Contact Info	Plan Info		
Search your leads below:				ADD APPLICATION INFO
Keywords:	Application Progress			
SEARCH	Agent of record	No Agent ID (N/A)		
	Carrier	Premier Health One	Create Time	8/3/2015 03:33 PM EDT
Advanced Search	Plan ID	N/A	Last Updated	8/3/2015 03:39 PM EDT
	Plan Name	Premier Health One Bronze 5500		
	Plan Type	Medical		
	Exchange Type			
	# Applicants			
	APTC	N/A		
	Premium Submitted	227.12		
	Deductible	\$5,500		
	Copay	\$30		
	Requested Effective Date			
	Initial Payment Method		Last Completed Page	Applic ant Information
	Succeeding Payment Method		Percent Complete	100%
	E-Sign date	08/03/2015	Payment Collected	
	Assisted App Status	Applicant Submitted		
	FFM Transaction ID	N/A		
	FFM Application ID	N/A		
	Application Actions			