

PY2019

FALL ENROLLMENT

SCOTT and WHITE HEALTH PLAN BENEFITS



State of Texas and Higher Education Employees, Retirees and Dependents

September 1, 2018 – August 31, 2019



Scott and White Health Plan and Baylor Scott & White Quality Alliance



About Scott and White Health Plan

- Not-for-profit Health Maintenance Organization established in 1982
- Offered to State of Texas employees, retirees and their dependents since 1982 and Higher Education employees, retirees, and dependents since 1992
- Close to 232,000 members
- Available in 30 counties across Central Texas

About Baylor Scott & White Quality Alliance

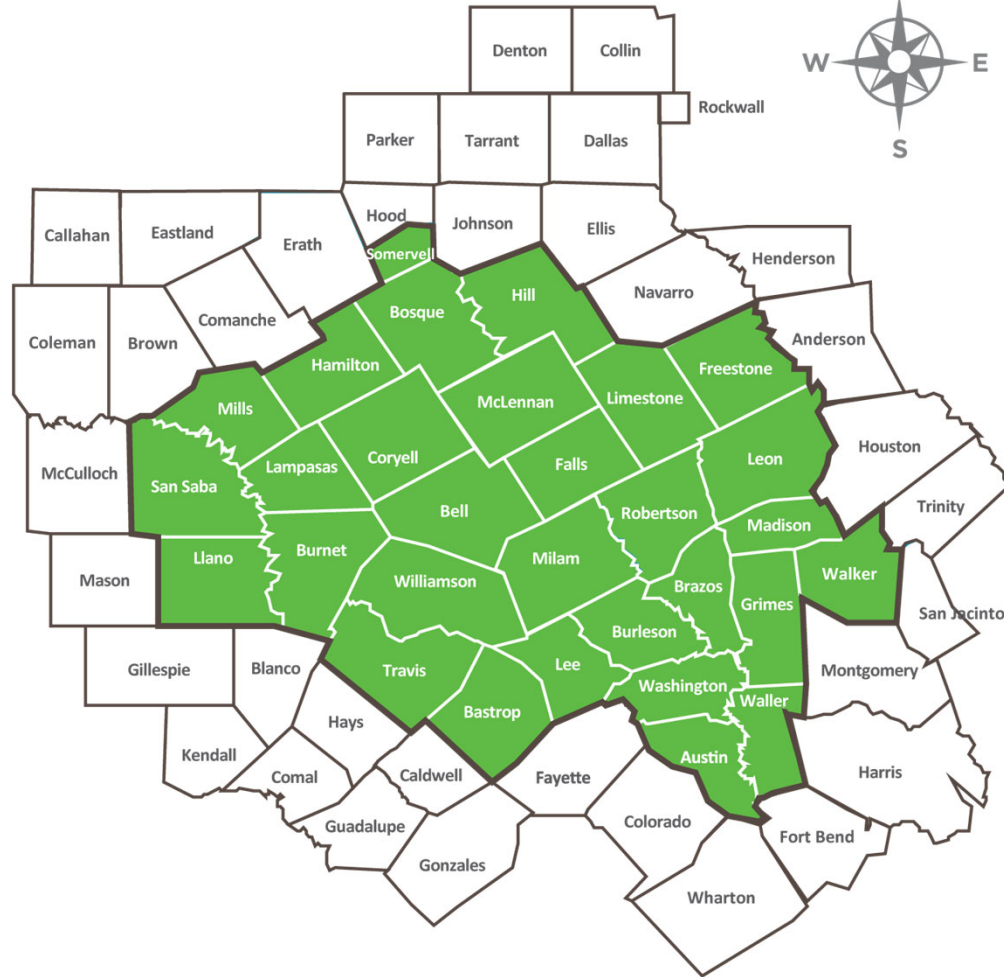
- Accountable Care Organization (ACO) affiliated with Baylor Scott & White Health, one of the largest healthcare systems in Texas
- Primary/specialty care physicians, hospitals, post-acute care facilities and other healthcare stakeholders who agree to be jointly accountable for improving quality, managing the health of patient populations, and reducing healthcare costs.



SWHP Service Area



If you live or work in one of the counties shown in green, you are eligible to participate in the ERS Group Benefit Plan administered by Scott and White Health Plan for Plan Year 2019.



How Does the ACO Work?



Your Primary Care Doctor, if you select one*, is considered the captain of your care team.

- Your PCP uses electronic health records to help keep you and your care team informed about other doctors you may be seeing, what medicine you're taking, your health history, and your test results — in real time.
- Your doctors are held accountable for achieving quality, patient satisfaction and cost measures.

* This is an open-access plan – you can go to any network provider without a referral. PCP selection is NOT required.

Working Together to Improve the Member Experience



- Member Communication
- Customer Service
- Pharmacy Services
- Claims Processing
- Account Management
- Preventive Health Services
- Chronic Disease Management
- Comprehensive Care Management
- Patient Record Management through Electronic Health Record System
- Accountability for Member Care

What's New for Plan Year 2019?



- BSW Preferred HMO includes
 - More than 4,800 primary and specialty care physicians
 - 49 hospitals and post-acute care facilities
- Changes to benefits from Plan Year 2018 to Plan Year 2019 include:
 - Individual out-of-pocket maximum increases to \$6,650
 - Family out-of-pocket maximum increases to \$13,300
 - Prescriptions changing to the Group Value Formulary

Please see the 2019 Fact Sheet at ers.swhp.com for details on all your benefits.



Brief Summary of Benefits

Benefit	Member Pays
*PCP office visit	\$25
*Specialist office visit	\$40
*Diagnostic Lab & X-Ray	20%
Outpatient surgery facility	\$100 copay plus 20%
Inpatient hospitalization	\$150 copay per day plus 20% (up to \$750 copay max per admission; \$2,250 max copay per person per year)
Out-of-pocket maximum	\$6,650 per person \$13,300 per family
Emergency Room – in-area and out-of-area covered at listed copay. If hospitalized, copay is applied to hospital confinement.	\$150 copay plus 20%
Urgent care clinic or at an urgent care facility	\$50 copay plus 20%

Under the Affordable Care Act, certain preventive health services are paid at 100% (i.e., at no cost to the member) dependent upon physician billing and diagnosis. In some cases, you will be responsible for the payment of some services.

Prescription Drug Benefit



New group value formulary available online at ers.swhp.org

Benefit	Member Pays Tier 1 / Tier 2 / Tier 3
Retail Non-Maintenance	\$10 / \$35 / \$60
Retail Maintenance	\$10 / \$45 / \$75
Mail Order (90 days)	\$30 / \$105 / \$180

Value-Added Benefits



Wellness Assessment

The Wellness Assessment is a simple, digital health survey that helps you take steps toward a more vibrant and healthier life. The assessment asks questions about your life and delivers customized action steps from our Lifestyle Management Program. Modules are self-paced, available online, and a convenient way to promote physical and mental health. ers.swhp.org/health

Online Lifestyle Management

Scott and White Health Plan wants to help support healthy choices by providing individual personalized plans that fit your life and needs. To participate in any of our lifestyle management programs, visit ers.swhp.org/health and log in, then click on **Coaching**

ERS cannot and does not guarantee the length of time that a specific or type of value-added product will be offered or that a product will be offered in the future. If you have questions or concerns about these products, please contact Scott and White Health Plan directly.



Disease Management

Programs designed to improve the health of people with chronic conditions and reduce costs from avoidable complications. This is accomplished by identifying and treating chronic conditions quickly and effectively, slowing the progression of those diseases. Disease management empowers you—working with your healthcare providers—to manage the disease and prevent complications.

Complex Case Management

This program pairs you with a nurse case manager who will work with you, your family, and your physician to create a plan to meet your ongoing complex care needs. The goal is to help you get the best possible results and the greatest value from your health plan. Participation is voluntary. There is no additional cost to you for this program.

Value-added products are subject to change. Please contact Scott and White Health Plan directly with any questions.

Customer Service

(800) 321-7947

7 a.m. – 8 p.m., seven days a week

ers.swhp.org

SWHP Nurse Advice Line

(877) 505-7947

24 hours a day, seven days a week