

Group Product Overview 2020

A fully integrated approach to care

The union of Baylor Health Care System and Scott & White Healthcare in 2013 created a healthcare entity unlike anything Texas had ever seen before – one filled with system-wide collaboration and sharing of best practices, a dedication to innovation, and a focus on full transparency between provider and payer.

Simply stated, we've integrated the delivery of care with the coverage for that care. The doctors, hospitals, clinics, and the health insurance plan work in unison to meet the needs of patients and health plan members every day. For your employees, that translates to improved health outcomes and lower out-of-pocket costs. For employers, that improves your bottom line.

“The goal is to blend care and coverage in a way that engages the member in their own care, gives them the tools and resources to be an active participant and improves their health in a measurable way. Lower costs are seemingly inevitable with this approach, and employers will share in those savings.”

Jeff Ingram, President and CEO
Scott and White Health Plan

A fully connected experience

We are uniquely positioned to offer members the ability to connect their Baylor Scott & White Health patient experience with their health insurance information. Through [MyBSWHealth.com](https://www.mybswhealth.com) or the MyBSWHealth App, members can:

- Find a provider and schedule an appointment
- View their ID card, get a benefits overview, and track their deductible
- Monitor claims and pay provider bills
- Get test results and view past visit summaries
- Manage and refill prescriptions at BSW pharmacies

See an overview at: [swhp.org/app](https://www.swhp.org/app)

Integrated pharmacy benefits

Members have access to 30-day prescriptions through thousands of retail pharmacy locations, including large, national chains and many community pharmacies. We also offer 90-day prescription refills for select medications and, when members want in-home delivery, our mail order service is a convenient option.

Value-added services

These programs are included at no extra cost for members. Participation is voluntary.

Naturally Slim (Large Group Only)

A common-sense, digital counseling program for building habits to help participants lose weight, improve their health and boost their overall quality of life.

Wellness

A variety of programs designed to meet our members' health and wellness needs, no matter where they are on the continuum of care.

Disease and complex case management

Helps members with chronic conditions improve or stabilize their health and reduce the costs associated with avoidable complications.

MOMS Program

Ensures members have the support and resources they need to be successful after the birth of a child.

Nurse Advice Line

Provides members with information about taking care of themselves at home, or helps them decide if an appointment, urgent care visit, or emergency room visit is best for their symptoms.



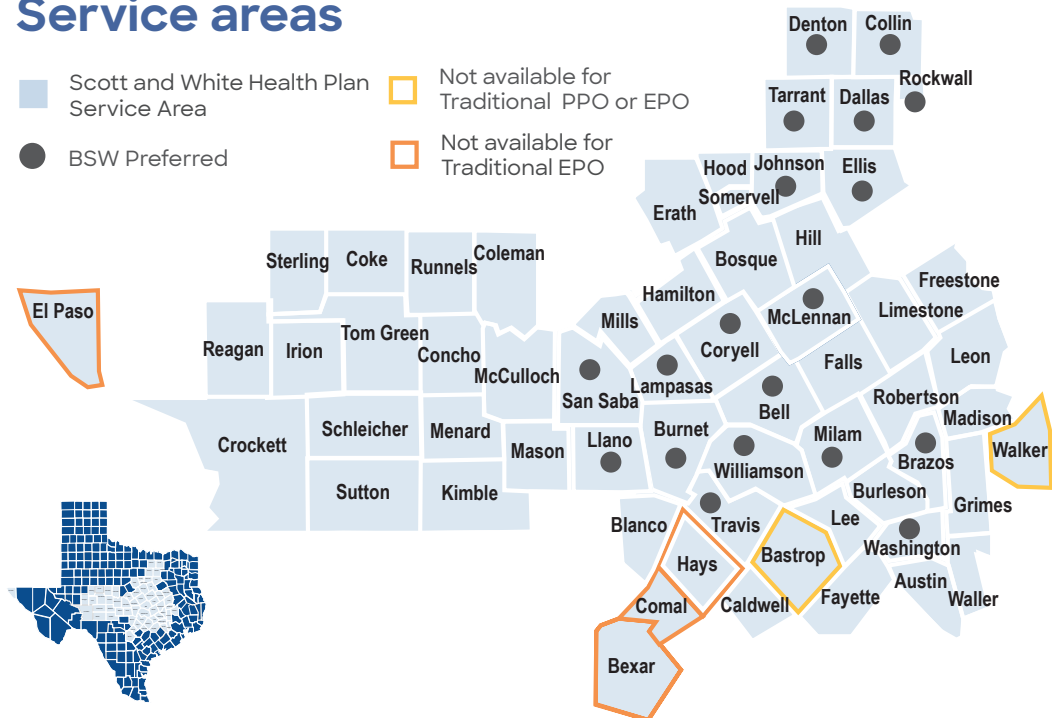
Part of
BaylorScott&White HEALTH

[swhp.org](https://www.swhp.org)



Service areas

- Scott and White Health Plan Service Area
- Not available for Traditional PPO or EPO
- BSW Preferred
- Not available for Traditional EPO



*Partial Counties for BSW Preferred (available in the following zip codes):

JOHNSON - 76009, 76028, 76031, 76035, 76036, 76044, 76049, 76050, 76058, 76059, 76063, 76084

TRAVIS - 78613, 78615, 78621, 78634, 78641, 78642, 78645, 78652, 78653, 78654, 78660, 78664, 78669, 78681, 78701, 78702, 78703, 78704, 78705, 78712, 78721, 78722, 78723, 78724, 78725, 78726, 78727, 78728, 78729, 78730, 78731, 78732, 78733, 78734, 78735, 78736, 78737, 78738, 78739, 78741, 78742, 78744, 78745, 78746, 78748, 78749, 78750, 78751, 78752, 78753, 78754, 78756, 78757, 78758, 78759

MILAM - 76523, 76577, 76518, 76534, 76569

(partial for BSW Preferred HMO only; other products are available in the full county of Milam)

Out-of-area solutions

Scott and White Health Plan has teamed up with Meritain Health to offer NationCare for groups with 51 or more employees. Based on the Aetna Open Choice PPO network, NationCare allows employers within the Scott and White Health Plan service area to offer coverage to their out-of-area employees and dependents across the United States. NationCare can also be used as an in-area buy-up option.



Baylor Scott & White Preferred is a narrow network Accountable Care Organization model, offered by Scott and White Health Plan in conjunction with Baylor Scott & White Quality Alliance. Rather than paying providers simply for seeing the patient and delivering care, we reward them for maintaining and improving overall health.

A recent study for a large employer group demonstrates the power of integrated care through Baylor Scott & White Preferred.

- 1.5% REDUCTION IN TOTAL COST**
\$7.46 PMPM or \$5.8 million per year
- 5.6% REDUCTION IN INPATIENT ADMITS**
4.2 fewer admissions per 1,000 members
- 17.3% REDUCTION IN COST PER ADMIT**
\$2,912 less in cost per admission
- 88% ACHIEVABLE GENERIC DISPENSING RATE**
\$3.4 million in savings per year for every 1% increase.

Identify the right coverage for your company

See all of our group plans at swhp.org/GroupBenefits.

Feature/Availability	ACO (BSW Preferred)	Consumer-Driven	Traditional
Small Group (2-50)	✓	✓	✓
Large Group (51+)	✓	✓	✓
Network Access	Narrow	Broad	Broad
Relative Cost	Best	Better	Better
HMO	✓	✓	✓
EPO	✓	✓	✓
POS	✓	✓	✓
PPO	✓	✓	✓
ACA Plans (small groups only)	◆ ◆ ◆	◆ ◆ ◆	◆ ◆ ◆

◆ Gold ◆ Silver ◆ Bronze



Top-rated health plan

Scott and White Health Plan is among the top-rated health plans in Texas and surrounding states, according to the National Committee for Quality Assurance, and we've held that honor for several years. **We consistently score higher than our competitors on quality measures that make a big impact on health and expenses.**

Our mission

Founded as a Christian ministry of healing, Baylor Scott & White Health promotes the well-being of all individuals, families and communities. Our ambition is to be the trusted leader, educator and innovator in value-based care delivery, customer experience, and affordability.

As one of the top-rated private health insurers in Texas, we are proud to cover more than 220,000 members across North and Central Texas. For more information on our integrated delivery capabilities and quality programs that drive savings, visit swhp.org.

