

PY2020

Open Enrollment

SCOTT and WHITE HEALTH PLAN BENEFITS



When wellness is more than a wish

kisd.swhp.org



With Scott and White Health Plan, we believe that wellness is more than a wish. We are committed to putting patients and members at the core of everything we do. They are why we work tirelessly to make healthcare work better, ensuring that you can access the care you need, when you need it.

Scott and White Health Plan



The right care...in the right place...at the right time...for YOU

SWHP offers a variety of programs designed to meet your health and wellness needs, no matter where you may be on the continuum of care.

Our mission: to empower you to actively engage in your own health



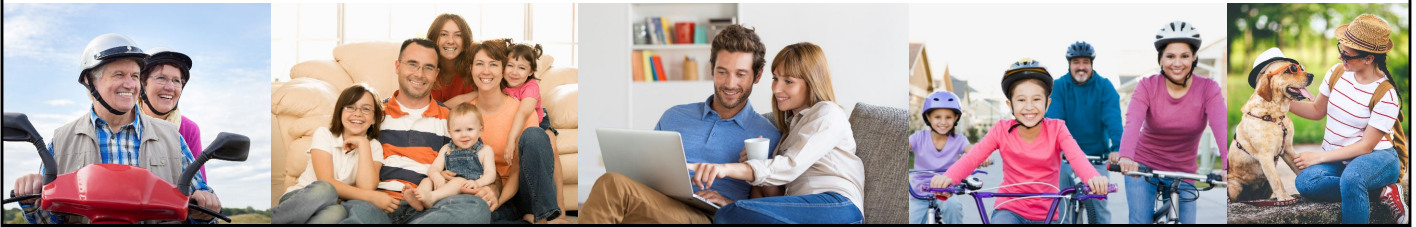
Scott and White Health Plan offers a variety of programs designed to meet your health and wellness needs. Through various resources and tools, we offer a custom experience for our members. We strive to continuously provide the right care, in the right place, at the right time.

It is our mission to promote a healthy lifestyle and empower our members to become an active participant in their healthcare team.

Scott and White Health Plan



- Scott and White Health Plan (SWHP) has served Central Texas members for many years
- \$0 copay for first sick visit per member
- Wellness Assessment and Digital Health Coaching
- Naturally Slim
- Member information available at kisd.swhp.org or through the MyBSWHealth app



Scott and White Health Plan has served Central Texas members for many years. In 2015, our company expanded to include North Texas. Currently we cover more than 240,000 members. We are proud to offer a \$0 copay for a member's first sick visit. Other incentives and offerings include a wellness assessment and digital health coaching. Lastly, Naturally Slim is a weight-loss program that we are pleased to share with our members. Related member information is available at kisd.swhp.org or through the MyBSWHealth app.

Scott and White Health Plan



Our mission: Founded as a Christian ministry of healing, Baylor Scott & White Health promotes the well-being of all individuals, families and communities.

Our ambition: To be the trusted leader, educator and innovator in value-based care delivery, customer experience, and affordability.

Our goal: To blend care and coverage in a way that engages you in your own care, gives you the tools and resources to be an active participant and improves your health in a measurable way.



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Your Go-To Site: kisd.swhp.org



Specifically for KISD employees and beneficiaries, it's where you'll find:

- General information about your health plan
- Specific plan details
 - Member Guides
 - Benefit information
 - Provider search tool
 - Claim forms, and more



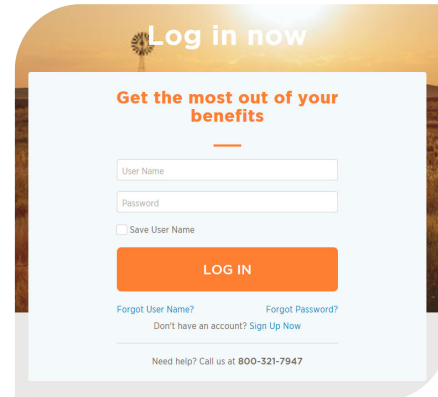
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 - Claim forms, and more

Member Portal at kisd.swhp.org



- Through the member portal, you can:
 - See required copays
 - Print an ID card or request a new one
 - Check the status of deductibles and out-of-pocket max
 - See claims and Explanations of Benefits (filtered by member/dependent)
 - Get information on specific providers
 - Review prescription usage
- You can also send an e-mail to customer service advocates and receive responses through the portal's secure messaging feature.



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Finding a Provider has Never Been Easier



Our provider search tool allows you to:

- Search by name, specialty, and/or ZIP code
- Add filters for gender, board certification, accepting new patients, and more
- See practice locations, contact information, and maps
- Get details, including network participation, and hospital affiliations
 - Customize your own profile
 - Create custom directory results
- You'll find the provider directory for your plan under the plan name at kisd.swhp.org



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MyBSWHealth App

All your healthcare and insurance information in one place



- Stay on track to a healthier you
 - Find a physician
 - See your ID card
 - Get test results
 - Track your deductible
 - Manage and refill prescriptions
 - Check your claims
 - Message your care team
- Anywhere, anytime!



The MyBSWHealth app can help you stay on track to a healthier you. Through this app, you can:

- Find a physician
- See your ID card
- Get test results
- Track your deductible
- Manage and refill prescriptions
- Check your claims
- Message your care team

You can access the app anywhere, anytime!

Nurse Advice Line

Available 24 hours a day, 365 days a year



- Ask questions and receive:
 - Information about taking care of yourself at home
 - Help deciding if you need an appointment, an urgent care visit, or an emergency room visit
- Looking for the phone number? It's on the back of your member card—or log in to the Member Portal through kisd.swhp.org



Nurses are available to our members 24 hours a day, 365 days a year. Our nurses provide information about taking care of yourself at home or they can help you decide if an appointment, an urgent care visit, or an emergency room visit is best for your symptoms. To locate your appropriate Nurse Advice Line phone number, please look at the back of your member card or log in to the Member Portal.

EASY, ONLINE DIAGNOSIS

Our E-Visit service enables you to get an online diagnosis and treatment plan for common medical conditions. How does it work?



ONLINE INTERVIEW



DIAGNOSIS BY A CLINICIAN



RESPONSE WITHIN ONE HOUR



PRESCRIPTION ORDERED IF NEEDED

Some of the conditions treated include:

For more descriptions, visit swhp.org

- Cold
- Women's Health
- Minor Eye Conditions
- Flu
- Sinus Issues
- Stomach / Digestive Issues



Our E-Visit service enables you to get an online diagnosis and treatment plan for common medical conditions.

No need for an appointment. No need for a drive. No time in a waiting room. Baylor Scott & White's E-Visit service enables you to get an online diagnosis and treatment plan for common medical conditions. It's a fast, affordable way to receive care. All of your personal data is safely stored, ensuring privacy. In some cases you may need an in-person visit to receive treatment.

An E-Visit takes about five minutes to complete. The number of questions you answer will vary based on your condition. You'll receive a diagnosis by a clinician and a response within one hour—and a prescription will be ordered if needed.

Some of the conditions treated include:

- Cold or sore throat
- Women's health conditions, such as a bladder infection
- Minor eye conditions, including pinkeye
- Flu symptoms or fever
- Sinus issues or infections
- Stomach or digestive issues

E-Visits can be very helpful for urgent matters that may not require an in-person visit.

PY2020 KISD Service Area Map

Plan 1, 2 and 5



BSW Preferred HMO Network

If you live OR work in any county shown in blue, you can choose coverage with the BSW Preferred Network and see any in-network provider (in only those counties shown in blue).

Our members can see any network provider without a referral and still receive in-network benefits.



If you are covered by plan 1, 2 or 5, you are part of the BSW Preferred HMO Network.

If you live OR work in any county shown in blue, you can choose coverage with the BSW Preferred Network and see any in-network provider (in only those counties shown in blue).

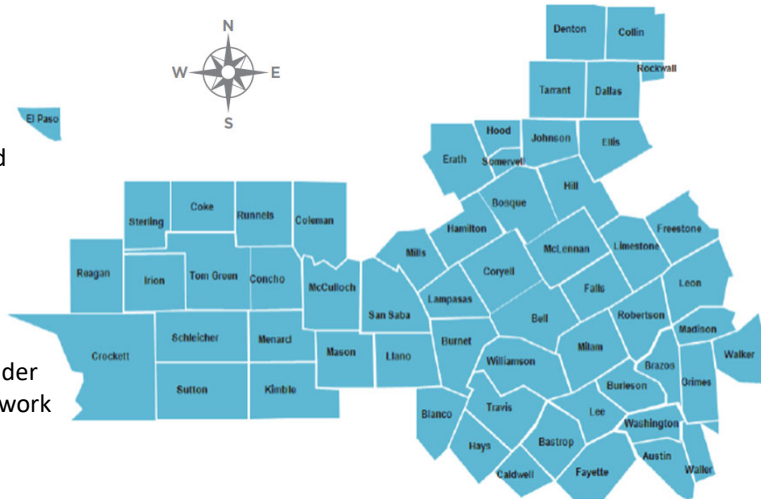
Our members can see any network provider without a referral and still receive in-network benefits.

PY2020 KISD Service Area Map

Plan 4 SWHP HMO Network



If you live OR work in any county shown, you can choose coverage with SWHP and see in-network providers in all counties shown.



Our members can see any network provider without a referral and still receive in-network benefits.



If you are covered by plan 4, you are part of the SWHP HMO Network.

If you live OR work in any county shown, you can choose coverage with SWHP and see in-network providers in all counties shown.

Our members can see any network provider without a referral and still receive in-network benefits.

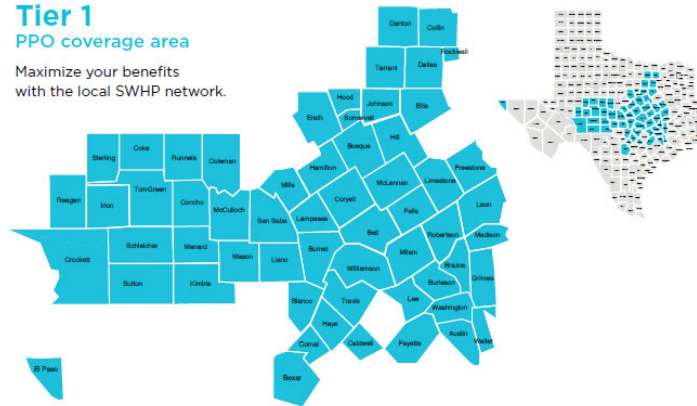
PY2020 KISD Service Area Map



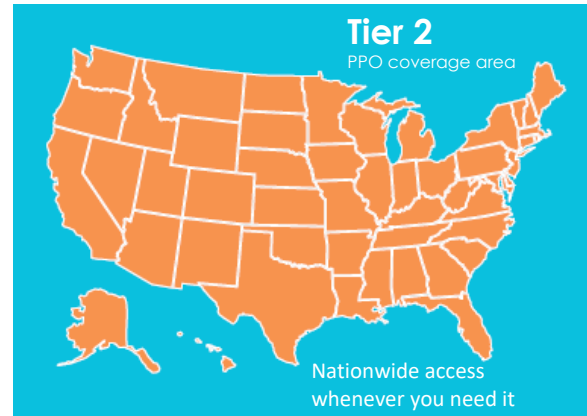
Plan 6 Tier 1: ICSW PPO Network, Tier 2: Cigna PPO Network

Tier 1 PPO coverage area

Maximize your benefits with the local SWHP network.



Tier 2 PPO coverage area



Nationwide access whenever you need it



If you are covered by plan 6, you are part of Tier 1: ICSW PPO Network and Tier 2: Cigna PPO Network

Tier 1 has a regional coverage area and Tier 2 has national coverage.

PY2020 Scott and White Health Plan Summary of Benefits for KISD



Plan Design	Plan 1 BSW Preferred HMO Network In-Network Only	Plan 2 BSW Preferred HMO Network In-Network Only	Plan 4 SWHP HMO Network In-Network Only	Plan 5 BSW Preferred HMO Network In-Network Only	Plan 6 PPO Choice Network Tier 1: ICSW PPO Tier 2: Cigna PPO OON: Out of Network
Calendar Year Deductible	Individual: \$500 Family: \$1,000	Individual: \$2,700 Family: \$5,400	Individual: \$1,000 Family: \$2,000	Individual: \$5,000 Family: \$10,000	Individual: \$0/\$0/\$5,000 Family: \$0/\$0/\$10,000
Preventive Visits	No Charge	No Charge	No Charge	No Charge	Tier 1: No Charge Tier 2: No Charge OON: 50% *
Primary Care Visit	1 st Sick Visit \$0 \$35 Copay	20% After Deductible	1 st Sick Visit \$0 \$35 Copay	20% After Deductible	Tier 1: 1 st Sick Visit \$0 \$30 Copay Tier 2: \$35 Copay OON: 50% *
Specialist Visit	\$50 Copay	20% After Deductible	\$80 Copay	20% After Deductible	Tier 1: \$70 Copay Tier 2: \$80 Copay OON: 50% *
Diagnostic Test (Lab and X-ray)	No Charge	20% After Deductible	No Charge	20% After Deductible	Tier 1: No Charge Tier 2: No Charge OON: 50% *



Here is information related to calendar year deductibles, preventative visits and much more. A copy of this detailed information concerning plan benefits is available online at kisd.swhp.org

PY2020 Scott and White Health Plan Summary of Benefits for KISD (cont.)



Plan Design	Plan 1 BSW Preferred HMO Network In-Network Only	Plan 2 BSW Preferred HMO Network In-Network Only	Plan 4 SWHP HMO Network In-Network Only	Plan 5 BSW Preferred HMO Network In-Network Only	Plan 6 PPO Choice Network Tier 1: ICSW PPO Tier 2: Cigna PPO OON: Out of Network
Complex Imaging (CT, MRI, etc.)	20% After Deductible	20% After Deductible	\$500 Copay	20% After Deductible	Tier 1: \$400 Copay Tier 2: \$500 Copay OON: 50% *
Walk-In Clinic	\$35 Copay	20% After Deductible	\$35 Copay	20% After Deductible	Tier 1: \$30 Tier 2: \$35 OON: 50% *
Urgent Care	\$75 Copay	20% After Deductible	\$75 Copay	20% After Deductible	\$75 Copay
Emergency Room Care	\$300 Copay (Waived if admitted)	20% After Deductible	\$500 Copay (Waived if admitted)	20% After Deductible	\$500 Copay (Waived if admitted)
Inpatient Hospital	20% After Deductible	20% After Deductible	\$1,500/Day Copay (Max 3 Days)	20% After Deductible	Tier 1: \$800/Day Copay (Max 3 Days) Tier 2: \$1,000/Day Copay (Max 3 Days) OON: 50% *



This slide is a continuation of summary benefits and describes costs related to walk-in clinic visits, urgent care, ER services and more.

PY2020 Scott and White Health Plan Summary of Benefits for KISD (cont.)



Plan Design	Plan 1 BSW Preferred HMO Network In-Network Only	Plan 2 BSW Preferred HMO Network In-Network Only	Plan 4 SWHP HMO Network In-Network Only	Plan 5 BSW Preferred HMO Network In-Network Only	Plan 6 PPO Choice Network Tier 1: ICSW PPO Tier 2: Cigna PPO OON: Out of Network
Maximum Out of Pocket	Individual: \$7,350 Family: \$14,700	Individual: \$6,650 Family: \$13,300	Individual: \$7,350 Family: \$14,700	Individual: \$6,650 Family: \$13,300	Tier 1: Individual: \$6,500 Family: \$13,000 Tier 2: Individual: \$7,350 Family: \$14,700 OON: Individual: \$15,000 Family: \$30,000
Prescription Medications					
Preferred Generic/ Preferred Brand/ Non-Preferred Generic & Brand	\$10 / \$45 / \$90 Copay, 30-Day Supply	20% After Deductible	\$10 / \$45 / \$90 Copay, 30-Day Supply	20% After Deductible	INN Tiers 1 & 2: \$10 / \$45 / \$90 Copay, 30-Day Supply OON: Not Covered



This slide describes plan design, out-of-pocket maximums and prescription coverage.

PY2020 Scott and White Health Plan Prescriptions



Is your prescription covered?



KISD Plan 1, 2, 4, and 5

Scott and White Health Plan Pharmacy Team: **800-728-7947**
Mail-Order Pharmacy (Optum Rx): **855-205-9182**

KISD Plan 6

Cigna Pharmacy Team: **800-325-1404**



If you have questions about your prescription coverage and are part of Plan 1, 2, 4 and 5, you may reach the Scott and White Health Plan Pharmacy Team at 800-728-7947, or the mail-order Optum Pharmacy at 855-205-9182. Members that are part of Plan 6, the Cigna Pharmacy Team can assist you at 800-325-1404.

PY2020 Scott and White Health Plan Summary of Benefits for KISD (cont.)



Plan Design	Plan 1 BSW Preferred HMO Network In-Network Only	Plan 2 BSW Preferred HMO Network In-Network Only	Plan 4 SWHP HMO Network In-Network Only	Plan 5 BSW Preferred HMO Network In-Network Only	Plan 6 PPO Choice Network Tier 1: ICSW PPO Tier 2: Cigna PPO OON: Out of Network
Monthly Premiums After District (\$325) and State (\$75) Contributions					
Employee Only	\$241.88	\$120.78	\$265.86	\$32.73	\$323.80
Employee + Spouse	\$1,268.89	\$954.04	\$1,331.22	\$727.14	\$1,481.89
Employee + Child(ren)	\$781.06	\$558.24	\$825.17	\$397.68	\$931.80
Employee + Family	\$1,615.51	\$1,235.26	\$1,690.78	\$961.24	\$1,872.73



Monthly premium information is also available at kisd.swhp.org.

kisd.swhp.org

Customer Service

800-321-7947

7 a.m. – 7 p.m., Monday – Friday

Whenever you need additional assistance beyond our online member tools, we encourage you to contact a customer service advocate at (800) 321-7947. This number is answered from 7 a.m. to 7 p.m. CT, Monday - Friday. You'll find that number conveniently located on the back of your ID card. Help is also just a click away at kisd.swhp.org.

Thank you for your time today. Welcome to Scott and White Health Plan.