Where you go for care matters

Knowing where to go for care may save you time and money.

| Type of care | | Examples of health issues | Average cost |
|--------------|--|---|---|
| B | Primary care doctor Your first choice for care when it's not an emergency | Asthma Chronic conditions Diabetes management High blood pressure Earache Headaches Preventive health Sprains Well women exams | \$ |
| * | e Visits and Same-day Video Visits* Using your mobile device or computer Download the free MyBSWHealth app MBSWHealth app | Acne Allergies Bladder infection Cold Flu Pink eye Quit tobacco Sinus infection Stomach problems Yeast infection | \$ |
| ⊼ ► | Walk-in clinics Same-day appointments when your doctor does not have availability Walk-in clinics include select primary care clinics and some pharmacy locations | Asthma Bladder infection Ear or sinus pain Earache Flu Sore throat Sprains | \$ |
| | Urgent care Needs immediate attention but is not life-threatening, or an appointment is not available with your doctor. | Back pain Bladder infection Earache Minor burns Minor eye injuries Minor cuts that may need stitches Sore throat Sprains | \$\$ |
| ER | Emergency room Any condition you believe to be life-threatening | Chest pain Deep cuts or wounds Difficulty breathing Poisoning, overdoses and suicidal behavior Abdominal pain, coughing or vomiting blood Severe burns Severe head injuries Sudden loss of balance, vision change, facial droop, arm or leg weakness | Hospital average cost: S S S S Stand-alone average cost: S S S S S S |