

## **Client Signature Requirement Waived on DME Certification and Receipt Form**

Information posted March 24, 2020

*Note: Texas Medicaid managed care organizations (MCOs) must provide all medically necessary, Medicaid-covered services to eligible clients. Administrative procedures such as prior authorization, pre-certification, referrals, and claims/encounter data filing may differ from traditional Medicaid (fee-for-service) and from MCO to MCO. Providers should contact the client's specific MCO for details.*

To help ensure continuity of care during the COVID-19 (coronavirus) response, effective immediately, the requirement to obtain the client or guardian signature on the Durable Medical Equipment (DME) Certification and Receipt Form is waived through April 30, 2020.

For more information, call the TMHP Contact Center at 800-925-9126.

### **Have questions?**

If you have any additional questions or need assistance, please call the Right Care Provider Line at 1-855-TX-RIGHT (1-855-897-4448).

For more information about this notice and other changes to Texas Medicaid due to COVID-19, [click here](#).