

Claims for Telephone (Audio-Only) Nutritional Counseling Services

Information posted April 28, 2020

Note: Texas Medicaid managed care organizations must provide all medically necessary, Medicaid-covered services to eligible clients. Administrative procedures such as prior authorization, pre-certification, referrals and claims/encounter data filing may differ from traditional Medicaid (fee-for-service) and from MCO to MCO. Providers should contact the client's specific MCO for details.

To help ensure continuity of care during the COVID-19 (coronavirus) response, Texas Health and Human Services is authorizing providers to bill procedure code S9470 for telephone (audio-only) nutritional counseling delivered from March 15, 2020, through May 31, 2020. Providers should continue to use the 95 modifier to indicate that remote delivery has occurred.

Providers can refer to the *Texas Medicaid Provider Procedures Manual, Telecommunication Services Handbook* for additional information about the Texas Medicaid telehealth services benefit.

For more information, call the TMHP Contact Center at 800-925-9126.

Have questions?

If you have any additional questions or need assistance, please call the RightCare Provider Line at 1-855-TX-RIGHT (1-855-897-4448).

For more information about this notice and other changes to Texas Medicaid due to COVID-19, [click here](#).