

Date: 06/18/2020

Subject: Medicaid and CHIP Managed Care Provider Re-credentialing – COVID-19

Content: Background:

Managed care contracts state that MCOs and DMOs must perform re-credentialing activities at least once every three years. Accreditation organizations (Utilization Review Accreditation Commission (URAC) and National Committee for Quality Assurance (NCQA)) are allowing an additional two months to perform re-credentialing activities.

Key Details:

In response to COVID-19, HHSC is allowing an additional two months for MCOs and DMOs to complete provider re-credentialing activities, if needed, for the duration of the emergency declaration. MCOs and DMOs are required to document the reason for the delay if the extension is utilized.

Contact:

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Type: Informational

To: CHIP CMDS DMO MMP STAR STAR+PLUS

STARHEALTH STAR_KIDS

From: MCCO