

06/18/2020

Timely Submission of State Fair Hearing Requests

KeyDetails:

The MCO or Dental Contractor must inform members they have the right to access the State Fair Hearing process after exhausting the MCO or Dental Contractor Internal Appeal processes.

If a member requests a State Fair Hearing, the MCO or Dental Contractor must complete the request for State Fair Hearing and submit the form via TIERS to the appropriate State Fair Hearings office, within five days of the member's request for a State Fair Hearing.

Failure to submit State Fair Hearing requests by the specified due date adversely impacts members by delaying further action and/or review of their case.

Contact:

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Type: Informational

To: CHIP; CMDS; DMO; MMP; STAR; STAR+PLUS; STARHEALTH; STAR_KIDS

From: MCCO