

**Date:** 06/18/2020

**Subject:** Updated COVID-19 FAQs – June 18

**Content: Background:**

HHSC has been receiving questions from MCO and DMOs related to COVID-19 and is posting and updating an FAQ to TexConnect on a regular basis.

**Key Details:**

See attached for the updated COVID-19 FAQ. Below is a summary of the new information added to the FAQs:

- CHIP CO-Pays
  - The answer to question #1 has been updated.
- Interest Lists and Eligibility
  - The answer to question #1 has been updated.
- Provider Availability
  - Question #2 was removed since the question and answer is not relevant anymore.
- Provider Billing and Reimbursement
  - The answer to question #7 has been updated.
- Quality
  - The answer to question #1 has been updated.
- Testing
  - The answer to questions #1, #5, and #6 have been updated.
- Table: Issued MCO Information Regarding COVID-19
  - This table has been updated to include titles and dates of all the MCO Notices posted in TexConnect that provide guidance in response to COVID-19.

This new information is also italicized in the FAQ.

**Additional Information:**

MCO COVID-19 questions can be directed to: [MCO\\_COVID-19\\_Inquiries@hhsc.state.tx.us](mailto:MCO_COVID-19_Inquiries@hhsc.state.tx.us).

**Resource:**

MCOs FAQs COVID-19 Version 12 Final (Attached)

Contact: [MCO\\_COVID-19\\_Inquiries@hhsc.state.tx.us](mailto:MCO_COVID-19_Inquiries@hhsc.state.tx.us)