Scott&White HEALTH PLAN
PART OF BAYLOR SCOTT & WHITE HEALTH

# PLAN SELECTION FORM

Dear Scott and White Health Plan Member:

We know you have a choice in health plans, and we are glad you have chosen us—Scott and White Health Plan and our subsidiary, Insurance Company of Scott and White, Medicare Advantage organizations with a Medicare contract. Enrollment in our HMO and PPO plans depends on contract renewal.

To make a change in the Medicare Advantage plan you have with Scott and White Health Plan, fill out the enclosed plan selection form to make your choice. Check off the plan you want, and sign the form. Then mail the completed form back to us in the postage-paid envelope.

You can change health plans only at certain times during the year. From October 15 - December 7, you can join, switch or drop a Medicare health or drug plan for the following year. In addition, from January 1 - March 31, anyone enrolled in a Medicare Advantage Plan (except an MSA plan) can switch plans or return to Original Medicare (and join a stand-alone Medicare Prescription Drug Plan). Generally, you can't make changes at other times except in certain situations, such as if you move out of your plan's service area, want to join a plan in your area with a 5-star rating, or qualify for (or lose) Extra Help paying for prescription drug coverage.

If you select another plan and we receive your completed selection form by December 7, your new benefit plan will begin in January 2020. Your monthly plan premium can be found in the premium chart on the form and you may continue to see any Scott and White Health Plan primary care doctors and specialists.

Complete the attached form only if you wish to change plans.

To help you with your decision, we have also included 2020 benefits overview for the available options.

If you have any questions, please call Scott and White Health Plan at 1-866-334-3141. TTY users should call 711. We are open 7 a.m. to 8 p.m., seven days a week.

Thank you.

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Date: _____
Member Name: _____
Member Number: _____

I want to transfer from my current plan to the plan I have selected below. I understand that if this form is received by the end of any month, my new plan will generally be effective the 1st of the following month.

| Please check the appropriate box below: | Monthly Premium | PCP/Specialist Office Visit | Maximum Out-of-Pocket |
|---|---|---|---|
| ○ SeniorCare Advantage HMO Select without Rx | $0 | $0 / $40 | $5,300 |
| ○ SeniorCare Advantage HMO Preferred without Rx | $90 | $0 / $25 | $3,900 |
| ○ SeniorCare Advantage HMO Premium without Rx | $199 | $0 / $0 | $3,400 |
| ○ SeniorCare Advantage HMO Select with Rx | $0 | $0 / $40 | $5,300 |
| ○ SeniorCare Advantage HMO Preferred with Rx | $131 | $0 / $25 | $3,900 |
| ○ SeniorCare Advantage HMO Premium with Rx | $241 | $0 / $0 | $3,400 |
| ○ SeniorCare Advantage PPO Basic | $36 | $0 / $40 | $6,700 |
| ○ SeniorCare Advantage PPO Basic with Optional Dental | $56 | $0 / $40 | $6,700 |
| ○ SeniorCare Advantage PPO Platinum (includes Dental) | $136 | $0 / $20 | $3,500 |

## Your Plan Premium

**You can pay your monthly plan premium, including any late enrollment penalty that you currently have or may owe, by mail, Electronic Funds Transfer (EFT), or credit card each month. You can also choose to pay your premium by automatic deduction from your Social Security or Railroad Retirement Board check each month.**

People with limited incomes may qualify for Extra Help to pay for their prescription drug costs. If eligible, Medicare could pay for 75% or more of your drug costs including monthly prescription drug premiums, annual deductibles, and coinsurance. Additionally, those who qualify will not be subject to the coverage gap or a late enrollment penalty. Many people are eligible for these savings and don't even know it. For more information about this Extra Help, contact your local Social Security office or call 1-800-MEDICARE (1-800-633-4227), 24 hours per day, 7 days per week. TTY/TDD users should call 1-877-486-2048.

If you qualify for Extra Help with your Medicare prescription drug coverage costs, Medicare will pay all or part of your plan premium for this benefit. If Medicare pays only a portion of this premium, we will bill you for the amount that Medicare does not cover.

If you don't select a payment option, you will receive a bill each month.

Please select a premium payment option:

○ Receive a monthly bill

○ Electronic Funds Transfer (EFT) from your bank account each month. Please enclose a VOIDED check or provide the following:
Account Holder Name: _____
Bank Routing Number: _____ Bank Account Number: _____
Account Type: ○ Checking ○ Savings

○ Automatic deduction from your monthly Social Security or RRB benefit check.
*I get monthly benefits from:* ○ Social Security ○ RRB

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(The Social Security or RRB deduction may take two or more months to begin after Social Security or RRB approves the deduction. In most cases, if Social Security or RRB accepts your request for automatic deduction, the first deduction from your Social Security or RRB benefit check will include all premiums due from your enrollment effective date up to the point withholding begins. If Social Security or RRB does not approve your request for automatic deduction, we will send you a paper bill for your monthly premiums.)

**Please check one of the boxes below if you would prefer us to send you information in a language other than English or in an accessible format:**

☐ Spanish ☐ Large Print

Please contact Scott and White Health Plan at 1-866-334-3141 (TTY users should call 711) if you need information in an accessible format or language than what is listed above. Our office hours are 7 a.m. to 8 p.m., seven days a week.

| **Signature:** | **Today's Date:** |
|---|---|
| If you are the authorized representative, you must sign above and provide the following information:<br><br>Name: _____<br>Address: _____<br>Phone Number: (  )<br>Relationship to Enrollee: _____ | |

**Please mail this form to:**

Scott and White Health Plan
ATTN: Customer Engagement Dept.
MS-A4-126
1206 West Campus Drive
Temple, TX 76502

**Fax:** (254) 298-3567
**Email:** swhpretention@bswhealth.org

**Phone:** 1-877-845-3901

***Office Use Only***
**Tracking Number:** _____
*(Example: time/mo/date/yr/first & last initials (0915 11052017 ES)*
**Division #:** _____ **Plan Representative #:** _____ **Area #** _____
**Effective Date of Coverage:** _____ ○ IEP ○ AEP ○ OEP ○ SEP (type):
**Confirmed Current Plan Information: (initials)** **Date:**

You must continue to pay your Medicare Part B premium.

Scott and White Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Scott and White Health Plan cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo. Scott and White Health Plan tuân thủ luật dân quyền hiện hành của Liên bang và không phân biệt đối xử dựa trên chủng tộc, màu da, nguồn gốc quốc gia, độ tuổi, khuyết tật, hoặc giới tính.