

2019 Provider Webinars

JANUARY

GENERAL OVERVIEW

[PowerPoint PDF](#)

SESSION VIDEOS: A BSWHealth WebEx account is required to view content.

Session Title	Presenter	Link
Medicare Plan Offerings	Gary Stubblefield Medicare Programs Director	VIDEO (3 mins)
Customer Advocacy Provider Redetermination Process	Patrice Chance Customer Advocacy Manager	VIDEO (2 mins)
Pharmacy Prior Authorization (PA) Submission Process Changes	Megan Thomas Clinical Pharmacist	VIDEO (4 mins)
SWHP Opioid Safety Programs (Commercial LOB)	Tricia Tabor Clinical Pharmacist	VIDEO (5 mins)
Opioid Safety Edits for Medicare	Charlotte Luebbert Pharmacy Director	VIDEO (7 mins)
Quality Improvement Overview	Rashid Alexander Quality Improvement Director	VIDEO (4 mins)

Indexed: [Provider Manual and Training](#) or <https://swhp.org/en-us/prov#manual>