



## MEMORANDUM

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**TO:** Scott & White Health Plan Participating Providers

**FROM:** Scott & White Health Plan (SWHP)

**SUBJECT:** MyBenefits Provider Portal

**DATE:** July 5, 2017

Dear Participating Providers:

Effective August 31, 2017, SWHP will be terminating the MyBenefits Provider Portal. Users that access this portal through <https://swhpah.swhp.org/> will no longer be able to log in.

We recently introduced the SWHP Provider Portal that will allow you to check claims status, member benefits and eligibility, reimbursement rates for codes, and view explanations of claims denial codes. The SWHP Provider Portal can be accessed by going to <https://portal.swhp.org/ProviderPortal/#/login>.

Providers can also download the SWHP Provider Portal Training Guide located on the SWHP website at <http://swhp.org/en-us/prov/resources/orientation-and-education>.

We hope that the enhancements we have made to the SWHP Provider Portal will assist you with obtaining the information that you need without having to call our SWHP Customer Advocacy Department; thereby, improving your administrative processes.

If you have any questions regarding this notice or how to access the SWHP Provider Portal, please do not hesitate to contact the SWHP Provider Relations Department at 1-800-321-7947, ext. 203064 or 254-298-3064.