



MEDICAL COVERAGE POLICY

SERVICE: Claim Review Process

Policy Number:	247
Effective Date:	01/01/2021
Last Review:	11/19/2020
Next Review Date:	11/19/2021

Important note

Even though this policy may indicate that a particular service or supply may be considered covered, this conclusion is not based upon the terms of your particular benefit plan. Each benefit plan contains its own specific provisions for coverage and exclusions. Not all benefits that are determined to be medically necessary will be covered benefits under the terms of your benefit plan. You need to consult the Evidence of Coverage to determine if there are any exclusions or other benefit limitations applicable to this service or supply. If there is a discrepancy between this policy and your plan of benefits, the provisions of your benefits plan will govern. However, applicable state mandates will take precedence with respect to fully insured plans and self-funded non-ERISA (e.g., government, school boards, church) plans. Unless otherwise specifically excluded, Federal mandates will apply to all plans. With respect to Senior Care members, this policy will apply unless Medicare policies extend coverage beyond this Medical Policy & Criteria Statement. Senior Care policies will only apply to benefits paid for under Medicare rules, and not to any other health benefit plan benefits. CMS's Coverage Issues Manual can be found on the CMS website.

SERVICE: Claim Review Process

PRIOR AUTHORIZATION: Not applicable.

POLICY: SWHP/FirstCare uses rule-based software applications to edit submitted claims for adherence to policies that reflect guidelines set forth by industry authorities. Our goal is to process claims consistently and in accordance with best practice standards. The edit policies are based on industry-standard coding practices and other resources such as:

- CMS's medical and diagnosis coding policies
- AMA CPT coding guidelines
- Local and Regional Medicare and Medicaid policies
- Recognized national medical societies
- NCCI (National Correct Coding Initiative)

The edits undergo careful review by clinicians before being implemented.

POLICY HISTORY:

Status	Date	Action
New	05/22/2018	New policy
Review	10/17/2019	No changes
Review	11/19/2020	No changes