

Frequently Asked Questions: January 2, 2019

1. **What is being announced?**

Scott and White Health Plan, part of Baylor Scott & White Health, has acquired FirstCare Health Plans.

2. **Why are Scott and White Health Plan and FirstCare Health Plans doing this now?**

The organizations remain dedicated to operating provider-owned health plans, always looking for opportunities to increase access to high-quality healthcare and affordable coverage for members.

Together, we look forward to being able to improve care continuity while expanding access to primary and specialty care doctors, hospitals and post-acute facilities for our friends, families, neighbors and members.

3. **What changes today?**

Nothing changes today for members, providers, employers and agents. Scott and White Health Plan and FirstCare Health Plans will continue to serve our members, grow our member bases, and conduct business as usual.

4. **How will this impact the provider network?**

This acquisition, over time, will expand in-network providers for members. We look forward to sharing more information about the new network as it is available.

5. **How will my coverage change? Can I keep the plan I have now?**

We do not envision any short-term changes for your health plan coverage. As always, we will keep you up to date on our latest plans and product offerings.

6. **Will I still be able to see my regular doctors?**

We do not envision any near-term coverage changes.

7. **How much will this change what I pay each month?**

This will not change premiums currently in effect.

8. **What's next?**

Our organizations are now beginning the important work of transitioning into one, first-rate organization to provide our members with a best-in-class experience. We are excited to learn from each other and grow together over the coming weeks and months – all to better serve you.

We look forward to sharing more on our product offerings, the expanded provider network and more as it is available.

9. **Where do I go for more information?**

Please continue to visit this website. We will share more on this as it is available.