



October 9, 2018

Dear Provider and/or Administrator:

Accurate, updated practice data enables us to market you in our provider directories and more importantly, provide members with information they need to access care. In addition, SWHP is required by federal and state laws to convey accurate directory information on all providers to our members. In the absence of updated provider information, we may be required to suppress your organization in our directories.

We are working with LexisNexis Risk Solutions and the American Medical Association (AMA) Business Solutions to outreach to each provider to confirm directory related information. These collaborators will send you an email on our behalf requesting your attestation in the Verify Health Care Portal. This is a secure website, where you will be able to update your pre-populated information easily and quickly.

You may complete this activity yourself or forward the email to a delegate to complete on your behalf. If your data has changed, please be sure to update it in the portal. Attestations are due within two weeks of receipt of the request. Should you have questions on the portal and need help, the letter will provide you with contact information to address.

Please contact your SWHP Provider Relations Representative if you have any questions. To locate your SWHP Provider Relations Representative's contact information, please visit our website at <https://swhp.org/en-us/prov>.

Thank you for your continued partnership with SWHP.

Sincerely,

Scott and White Health Plan