



WHAT IS BAYLOR SCOTT & WHITE PREFERRED?

Scott and White Health Plan (SWHP) and Baylor Scott & White Quality Alliance (BSWQA) have teamed together to form Baylor Scott & White Preferred, an integrated health plan solution.

Baylor Scott & White Preferred providers belong to the BSWQA Accountable Care Organization (ACO) and are contracted with Scott and White Health Plan to deliver the healthcare services you need.

WHAT IS AN ACO?

ACOs are formed from a group of doctors, hospitals, post-acute care facilities and other health care stakeholders that are committed to being accountable to patients and payers for the quality, appropriateness and efficiency of healthcare services. The accountable care model ties payments to quality and utilization measures so that the total cost of care is reduced. In our ACO, doctors, hospitals, Scott and White Health Plan, post-acute care facilities and others work together to make sure you get the right care at the right time and at the right cost.

HOW DOES IT WORK?

Your primary care doctor leads a care team that may include physician assistants, medical assistants and registered nurses. They ensure your preventive services are up-to-date and help manage your care if you have been diagnosed with a complex illness.

Your primary care doctor uses an electronic health record system (EHR) to ensure that your doctor and care teams are all on the same page when it comes to your health status. These records are shared securely with specialty care doctors, care teams and care managers with the BSW Preferred network to track your health history, your medicines, and your test results—all in real time. This also helps your doctor identify any gaps in your care.

As a member of a health plan working with an ACO,
YOU CAN EXPECT CARE THAT IS:

HIGH-QUALITY. Care delivered is safe, timely, effective, efficient, equitable and patient-centered.

COORDINATED. Your doctor acts as your health care hub, guiding your care team and coordinating appropriate services across all sites of care that might include a specialist's office, the hospital, or laboratory and imaging services.

CONVENIENT. Many of our doctors and facilities offer same-day appointments, extended hours, and onsite laboratory and imaging services. Urgent care centers and retail care clinics are in the BSW Preferred network.

COMPREHENSIVE. Our network of primary and specialty care doctors and facilities is broad. We are confident we can meet your care needs.

COST-EFFECTIVE. Copays and out-of-pocket expenses are kept in check when your care needs are delivered inside the BSW Preferred network (doctors, hospitals, laboratory, imaging and post-acute care.) All other providers are considered out-of-network and no benefits are available for services other than emergency situations.



Our provider search tool at swhp.org allows you to:
FIND A PROVIDER.

- Search by name, specialty and/or ZIP code
- Add filters for gender, board certification, accepting new patients and more
- See practice locations, contact information and maps
- Get details, including network participation and hospital affiliations
- Customize your own profile

Go to swhp.org and scroll down the page to “Find a Provider” and you will be on your way.

Need more help?

Call the BSWQA HealthAccess line (844) 279-7589 (hours: 7 a.m. to 9 p.m., seven days per week) or visit your directory at bellcounty.swhp.org.

If you live or work in one of the blue counties, you will be eligible to participate in the ACO administered by Scott and White Health Plan.

